

# Clever

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## Syncing with W. W. Norton

To initiate a Clever sync with W. W. Norton, reach out to your Norton Customer Success Manager and let them know the Norton titles that your district is adopting. Your CSM will invite you through Clever to accept the app and share your data.

If you don't know who your Norton Customer Success Manager is, reach out to our [support desk](#) and they will put you in touch.

## Enabling Resources

If your Norton Customer Success Manager advises you to enable resources for the integration, you will need to reach out to Clever to request that your district be enabled for Resources.

After you have shared your rostering data via the usual process, your Norton contact will send you a Resources csv file. You can follow these steps to assign resources to the shared courses:

[https://support.clever.com/hc/s/articles/360052615892?language=en\\_US#gettingstarted](https://support.clever.com/hc/s/articles/360052615892?language=en_US#gettingstarted)

## Technical support

To schedule a meeting with a Customer Success Manager, or to troubleshoot an integration, please open a ticket on our support desk [here](#).

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