

ClassLink

Last Modified on 10/23/2025 1:29 pm EDT

Before you begin

Before you begin, please reach out to your Norton Customer Success Manager and let them know the Norton titles that your district is adopting, and the class sourcedIds for the classes assigning those titles. Your CSM will then share resource files that you'll see to upload as part of the set up.

If you don't know who your Norton Customer Success Manager is, reach out to our support desk [here](#) and they will put you in touch.

Please note that W. W. Norton is piloting Classlink integration for the 2025-2026 academic year. Not all functionality will be supported with this pilot release.

Classlink Admin Set Up Guide

To begin setting up Classlink as an Admin, please follow the instructions found here: [ClassLink Admin Setup Guide \(1\).pdf](#) .

Troubleshooting

To schedule a meeting with our LTI Integration Specialist, or to troubleshoot an existing integration, please open a ticket on our support desk [here](#).
