Moodle

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To obtain the required OIDC Login URL, please open a support case to request the OIDC Login URL. Your Norton Customer Success Manager (CSM) will follow up with you and provide the OIDC Login URL needed to complete the installation. Once you receive the OIDC Login URL follow the instructions in this article to add the Norton LTI 1.3 Tool.

Note: If you are transitioning from Norton 1.1, we recommend following the steps below between semesters.

Overview

In LTI 1.3 integrations, the LMS platform and tool must **exchange** security information.

- When you integrate with Norton Learning Tools, you'll both receive some information from your Norton contact, and send some information back to them.
- This entire exchange must be completed before you test the tool and start using it.

If you have integrated with Norton resources using LTI 1.1, ***only* follow these instructions if there are no courses actively using the LTI 1.1 tool**.

If there are, please contact your Norton support specialist for guidance.

Part 1: If you have an LTI 1.1 tool for Norton Digital products, disable it

Before you begin:

1. You've discussed the LTI 1.3 integration with a representative from W. W. Norton.
2. A Norton contact has sent you an **Initiate login URL** for the LTI 1.3 integration.

***Note:* *Only* follow these instructions if there are no courses actively using the LTI 1.1 tool**. If there are, please contact your Norton support specialist for guidance.

3. In your Site Administration tools, go to **Manage Tools** and then click the link for **"Manage preconfigured tools."**
4. Find the LTI 1.1 Norton tool in the list of **Active tools**.
5. Under the "**Action**" column, **click the trash can icon to "reject"** the tool.

Note: If necessary, you may undo this change by opening the "Rejected" tab and clicking the checkmark icon to reactivate the tool.

Part 2: Register a Tool for W.W. Norton

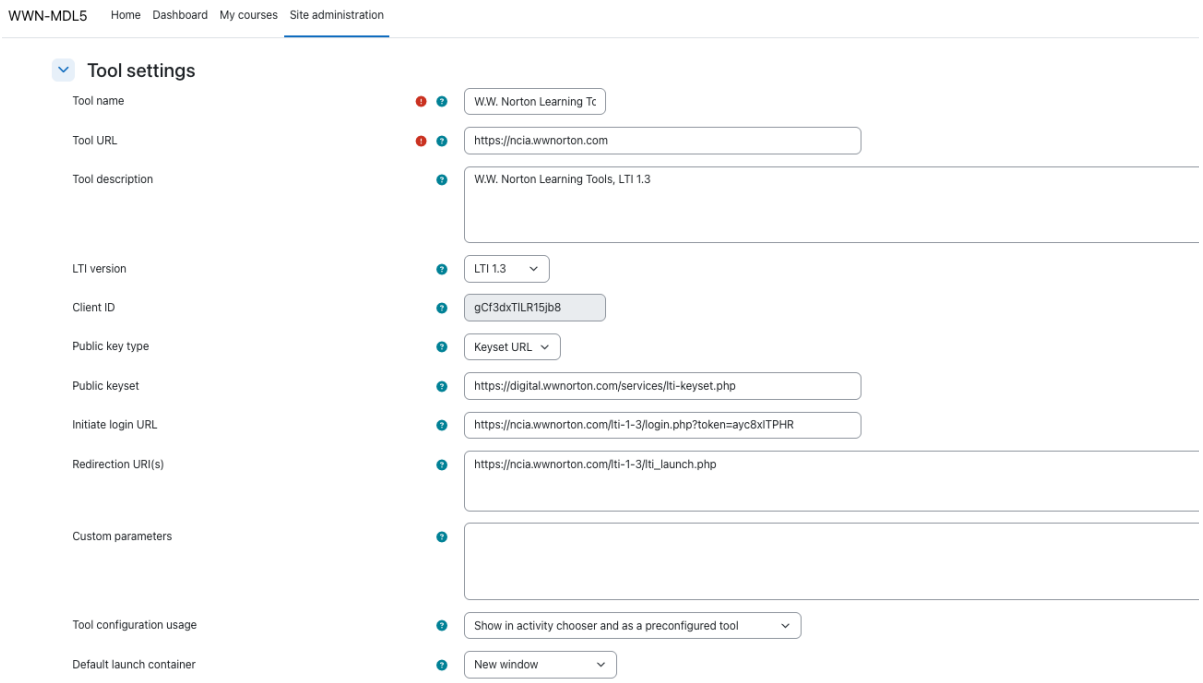
Using the information that your W.W. Norton contact has sent to you, you'll be able to configure an external tool for W. W. Norton.

The integration won't be ready to test or use right away. You'll need to send the **Tool configuration details** back to your Norton contact first. They'll let you know when the integration is complete and ready for you to test.

1. In the Site Administration area of your Moodle account, go to “Manage tools.”

2. Select the option to “configure a tool manually”.

3. Fill out the Tool Settings:
    - **Tool Name**: W.W. Norton Learning Tools, LTI 1.3
    - **Tool URL:** https://ncia.wwnorton.com
    - **Tool description:** This is optional and can be anything you want.
    - **LTI version:** LTI 1.3
    - **Public key type:** Keyset URL
    - **Public keyset:** https://digital.wwnorton.com/services/lti-keyset.php
    - **Initiate login URL:** Enter the Initiate login URL the Norton Representative sent to you
    - **Redirection URI(s):** https://ncia.wwnorton.com/lti-1-3/lti_launch.php
    - **Custom parameters:** leave blank
    - **Tool configuration usage:** “Show in activity chooser and as a preconfigured tool”
    - **Default launch container: “**New window “

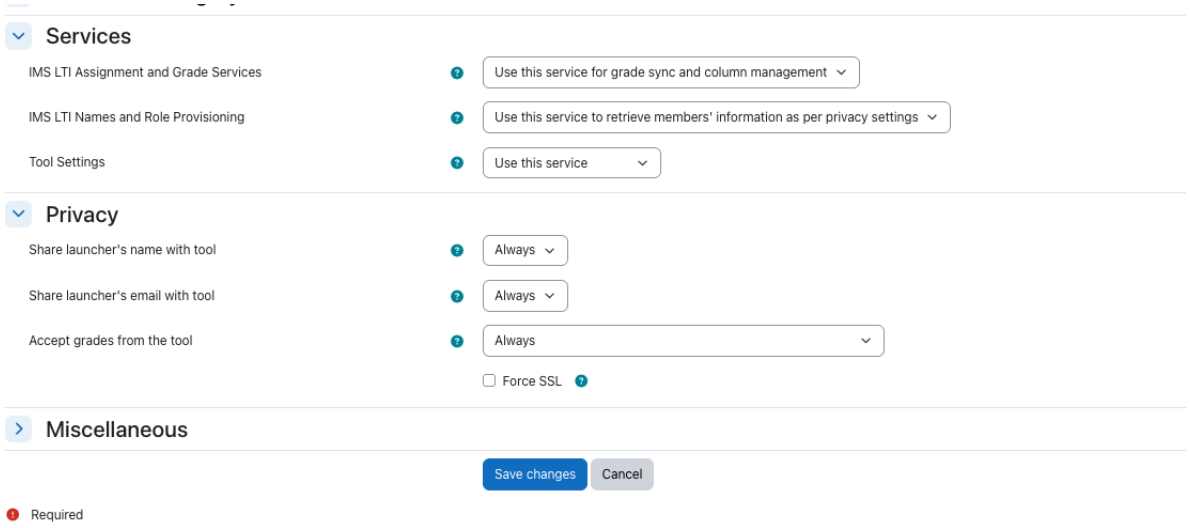


4. Open the “**Services**” section, and define these settings:
    - **IMS LTI Assignment and Grade Services: “**Use this service for grade sync and column management”
    - **IMS LTI Names and Role Provisioning: “**Use this service to retrieve members’ information per privacy settings”
    - **Tool Settings: “**Use this service “

5. Open the “**Privacy**” section.

6. In the “**Privacy**” section, define these settings:
    - **Share launcher’s name with tool:** Always
    - **Share launcher’s email with tool:** Always
    - **Accept grades from the tool:** Always

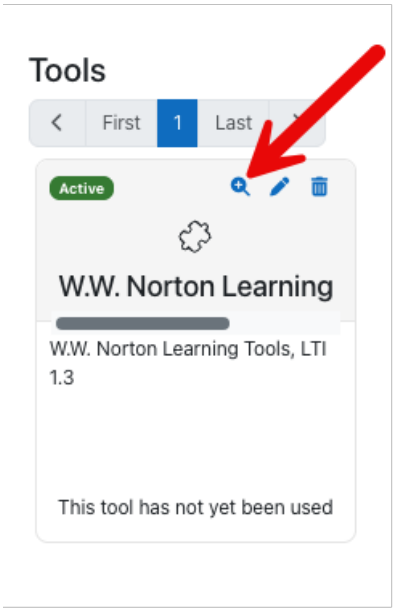
7. Click "**Save changes**" and confirm that the new Preconfigured Tool appears on the list.



Part 3: Send some information back to W.W. Norton

The integration isn't ready to test or use right away. Your W.W. Norton contact will finish the integration after you send back a few pieces of information.

1. Go to the "Manage Tools" area and open the **Tool configuration details** for the Norton tool you just configured.



2. Copy and paste the Tool configuration details in an email to your Norton contact.

3. Once you've sent this message, you'll need to wait for their reply.

Part 4: Test the LTI tool

Once your Norton contact tells you we've completed the integration, you can test the LTI tool.

1. Toggle **Edit mode** to On

2. Go to a test course shell.

3. From the **More** drop down menu select "LTI External tools"

4. Toggle the W. W. Norton Learning Tools, LTI 1.3 to On or ensure the W. W. Norton Learning Tools, LTI 1.3 is "On" under "**Show in activity chooser**"

5. From the **More** drop down menu select "Course reuse"

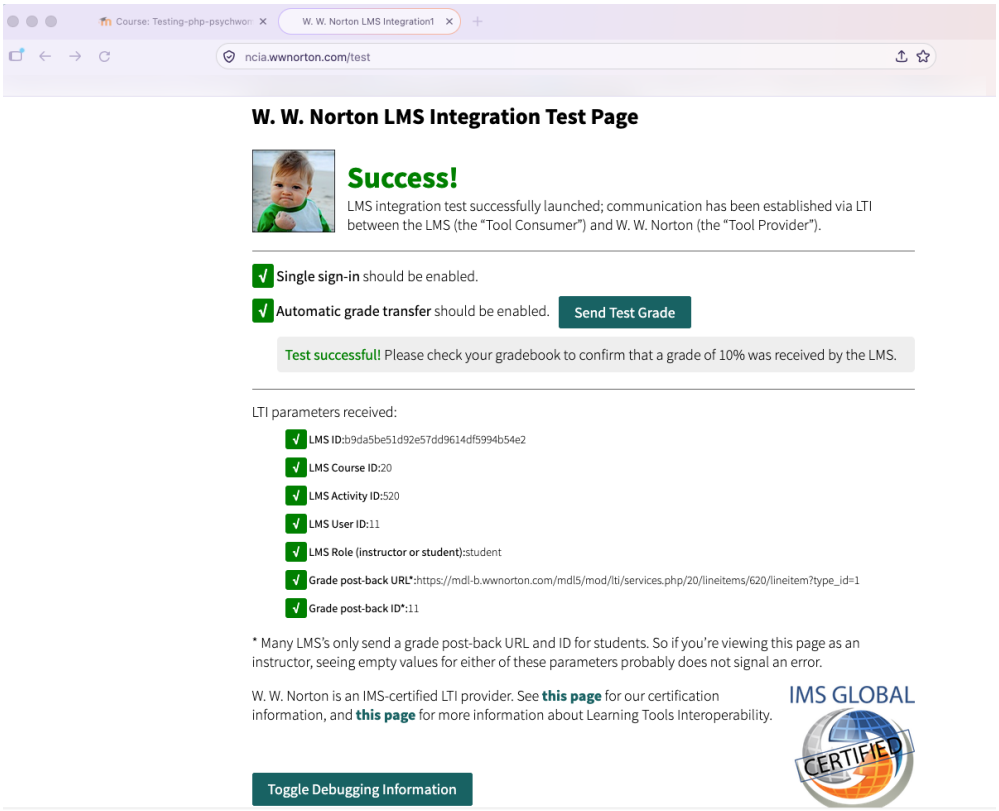
6. Select "**Restore**"

7. In the **Import a backup file,** Upload the Norton_Test_Link.mbz file sent to you by your Norton contact
   - Click the **Choose File** button
   - Select the Norton_Test_Link.mbz file
   - Click the **Upload this file** button
   - Click the **Restore** button
   - Scroll down and click the **Continue** button

8. In the **Restore as a new course**
   - Select a **category** for the new test course
   - Click the **Continue** button
   - Scroll down and click the **Next** button
   - Name the course you wish to restore the file into
   - Scroll down and click the **Next** button
   - Scroll down and click the **Perform restore** button
   - Click the **Continue** button

9. In the new test course launch the "W. W. Norton Test Link" while logged in as a test student.
   - Enroll a test instructor into the test course
   - Enroll a test student into the test course
   - In the test student's user-profile page, select the option to "Log in as" this user.
   - Click the Continue button

10. Launch the Test Link while logged in as the student
    - Ensure the Test Link page launches in a new window
    - Click the **Send Test Grade** button



- Return to the Course
- In **Grades** ensure the Test Student has a Grade

11. If you see errors after clicking the Send Test Grade button
    - Take a screenshot of the Test Page
    - Send the screenshot of the Test Page to your Norton contact.

Troubleshooting

To troubleshoot an existing integration or request assistance with a migration, please open a support case with our Service Desk.