

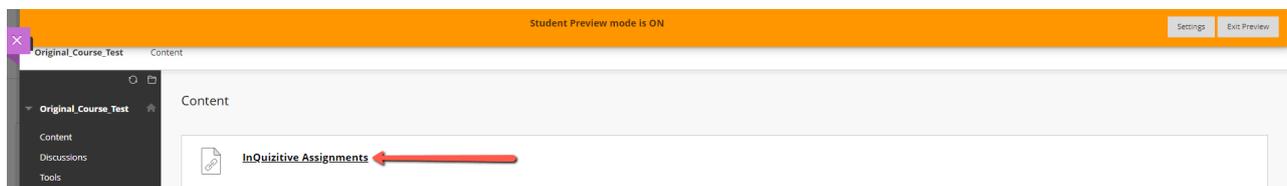
Testing integration with your Blackboard Original gradebook

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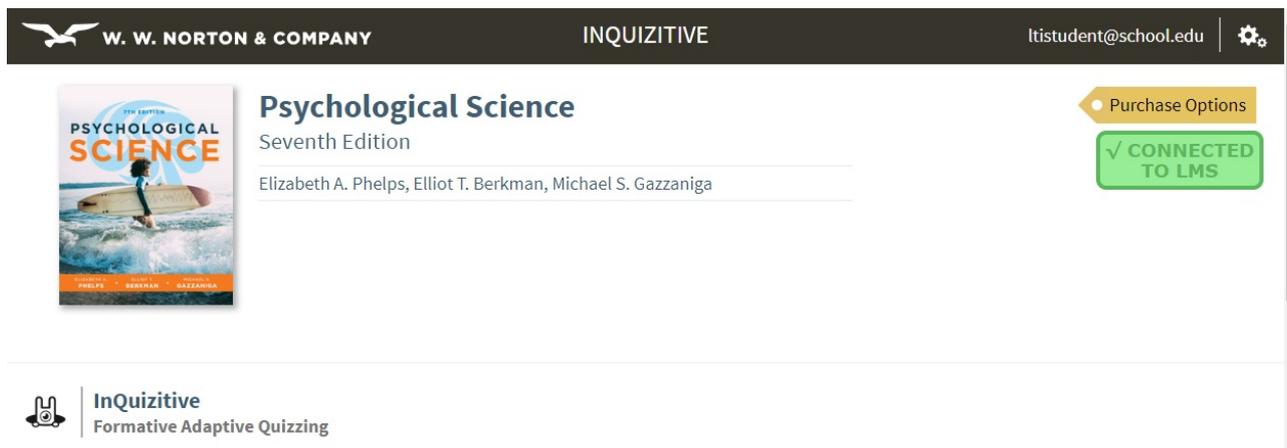
1. From your Blackboard course, switch to student view by clicking the **Enter Student Preview** icon at the top of the course page.



2. Navigate into the course, locate the Norton tool link and click it.



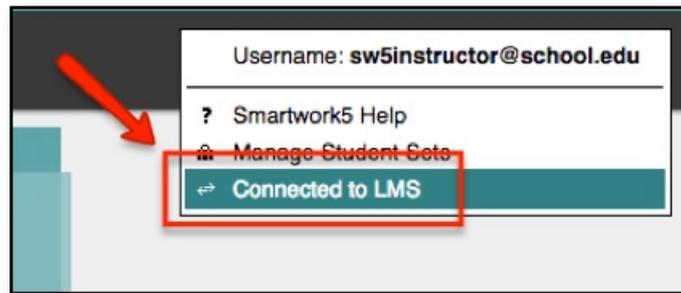
3. The Norton product launch page or specific activity for the book being used will open in a new browser tab. You should be automatically signed in to your Norton instructor account, although the Norton product will present the student view of the system.



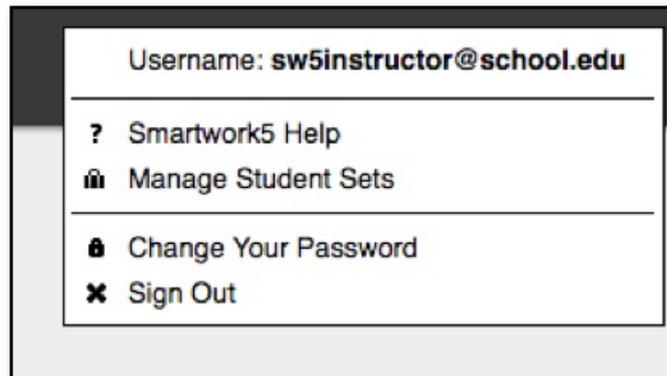
4. On the Norton product page, confirm that you see a green badge labeled Connected to LMS. If instead you see a red LMS Connection Not Made badge, contact your [Norton representative](#) for assistance or go to [Reporting error messages](#), below.



5. If you're using **Smartwork** or **ZAPS** individual activity links, the Connected to LMS notification appears in the user options menu which you will see by clicking your username in the upper right of the activity page.

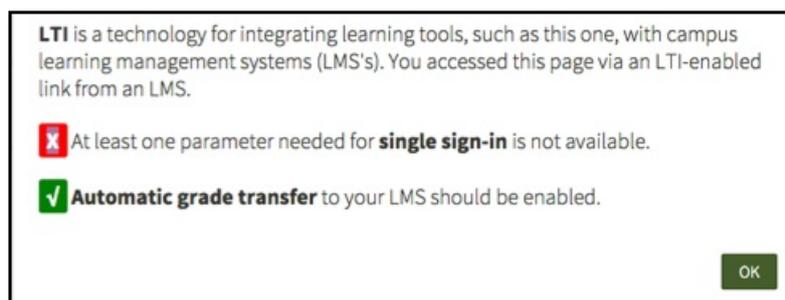
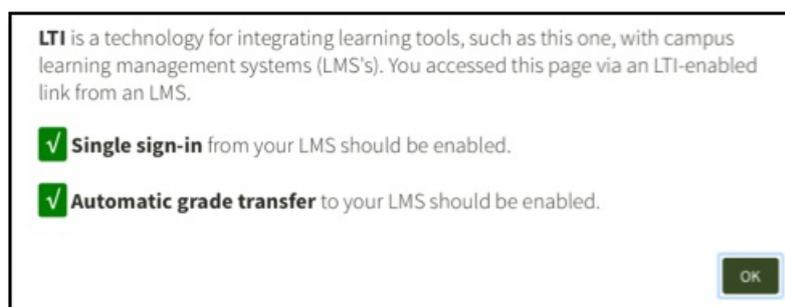


6. If you do not see Connected to LMS in the user options menu, contact your [Norton representative](#), or go to [Reporting error messages](#), below.



7. If you've added a gradable activity (such as [InQuizitive](#) or [Smartwork](#)), click anywhere in the **Connected to LMS** badge (or the Connected to LMS user options menu entry for a [Smartwork](#) activity page) and an explanatory box will appear over the page.

- If you see a red X next to Single sign-in or Automatic grade transfer, contact your [Norton representative](#), or go to [Reporting error messages](#), below.
- If you see a yellow ? next to Automatic grade transfer, close the Norton product tab in your browser and reconfirm that you launched the link from your Blackboard course in Student View or are using a student account.



LTI is a technology for integrating learning tools, such as this one, with campus learning management systems (LMS's). You accessed this page via an LTI-enabled link from an LMS.

✓ **Single sign-in** from your LMS should be enabled.

? At least one parameter needed for **automatic grade transfer** is not available. However, you're viewing this page as instructor, and most LMS's do not provide these parameters for instructor accounts. Please try switching to student view, or logging in as an actual student in the LMS.

OK

8. Click on the green checkmark icon next to **Automatic grade transfer**, then click **OK** in the confirmation message pop-up window to send a test grade back to your Blackboard course.

The screenshot shows the InQuizitive interface. A confirmation dialog box is open, asking "Would you like to send a test grade to your LMS gradebook? This will submit a grade of 10% for this assignment, which you can then check in the gradebook. (This test grade will be over-written by an actual grade if you go on to complete the assignment.)" with "OK" and "Cancel" buttons. A red arrow points to the "OK" button. In the background, a settings panel is visible with a "CONNECTED TO LMS" status and two checked items: "Single sign-in from your LMS should be enabled." and "Automatic grade transfer to your LMS should be enabled." A red arrow points to the checkmark next to "Automatic grade transfer".

9. Confirm that a Test Successful! message appeared below Automatic Grade Transfer. Click **OK** in the box to continue.

The screenshot shows a message box with the following text: "LTI is a technology for integrating learning tools, such as this one, with campus learning management systems (LMS's). You accessed this page via an LTI-enabled link from an LMS." Below this are two checked items: "Single sign-in from your LMS should be enabled." and "Automatic grade transfer to your LMS should be enabled." At the bottom, a grey box contains the text: "Test successful! Please check your gradebook to confirm that a grade of 10% was received by the LMS." and an "OK" button.

10. Switch back to the browser tab with your course and verify a grade of 10% appears for the Norton activity in **My Grades** (depending on the point value you assigned to this activity, the numerical value of this grade may differ).

Student Preview mode is ON Settings Exit Preview

Grades

My Grades

All Graded Upcoming Submitted Order by: Course Order

ITEM	LAST ACTIVITY	GRADE
Weighted Total View Description Grading Criteria		-
Total View Description Grading Criteria		10.00 /100
InQuizitive Assignments	Aug 5, 2024 2:12 PM GRADED	10.00 /100

11. If you did *not* see a Test Successful! message, or the grade did not appear in **My Grades**, contact your [Norton representative](#) or go to **Reporting error messages** below.

12. Close the browser tab with the Norton product launch page

14. You should now exit student view or log out of the student account. The link is ready for use by your students. [Click Here](#) for additional instructor suggestions or go to **Next steps**, below.



Reporting error messages

Please take a screenshot and/or copy the text from the error message and contact [W. W. Norton Customer Support](#) for assistance. A support specialist will contact you to assist with further troubleshooting.