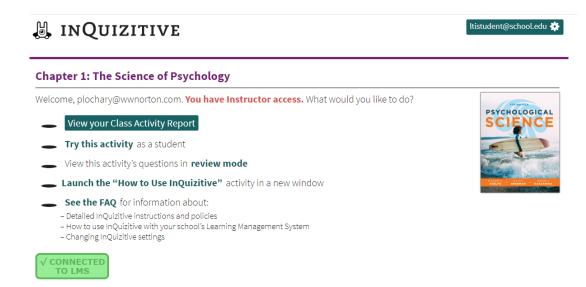
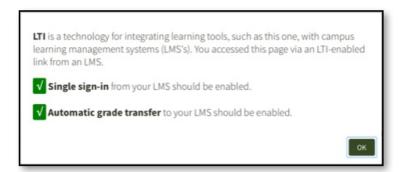
Testing integration with your Brightspace/D2L gradebook

Last Modified on 08/05/2024 5:30 pm EDT

- 1. From your D2L course, switch to student view (using your D2L account menu in the upper right and selecting **View as Student**) or log in with a test student account.
- 2. Select a gradable activity link with points assigned to it.
- 3. Launch the LTI link.
- 4. If you are prompted to sign in, use your Norton instructor account.
- 5. On the Norton product page, confirm that you see a green badge labeled "Connected to LMS".

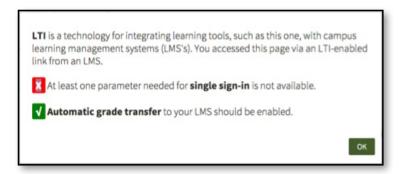


- 6. If you are using Smartwork or ZAPS individual activity links, the "Connected to LMS" notification appears in the user options menu which you will see by clicking the gear menu in the upper right corner of the activity page.
- 7. If you do not see "Connected to LMS" in the user options menu, or if the resource failed to launch at all, contact your Norton representative for assistance.
- 8. If you've added a gradable activity (such as **InQuizitive**, **Smartwork**, or **ZAPS**), click anywhere in the **Connected to LMS** badge (or the Connected to LMS user options menu entry for a **Smartwork** or **ZAPS** activity page) and an explanatory box will appear over the page.

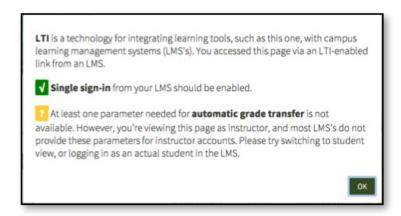


• If you see a red X next to single sign-in or Automatic grade transfer, contact your Norton representative for

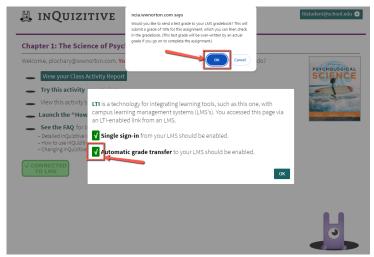
assistance.



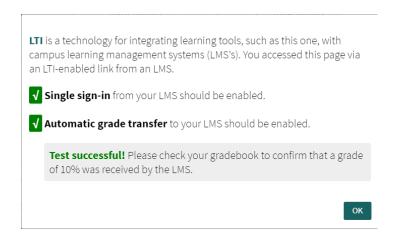
• If you see a yellow? and the message, At least one parameter needed for... close the Norton product tab in your browser and reconfirm that you launched the link from your LMS in **Student View** or are using a student test account.



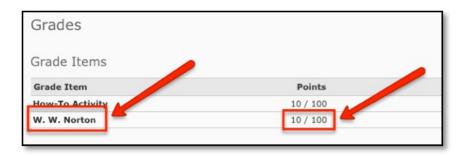
7. Click on the green checkmark icon next to **Automatic grade transfer**, then click **OK** in the confirmation message pop-up window to send a grade.



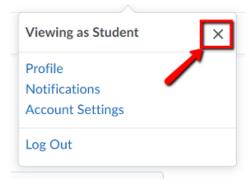
8. Confirm that a Test successful! message appeared below Automatic grade transfer. Click **OK** in the box to continue.



- 9. Switch back to the browser tab with your course and verify the grade of 10% appears for the Norton activity in the student's **Grades** page in your LMS.
 - If you did *not* see a Test successful! message, or the grade did not appear in Grades, contact your Norton representative for assistance.
- 10. Close the browser tab with the Norton product page.



11. You should now exit student view or log out of the student account. The link is ready for use by your students.



Reporting error messages

Please take a screenshot and/or copy the text from the error message and contact W. W. Norton Customer Support for assistance. A support specialist will contact you to assist with further troubleshooting.