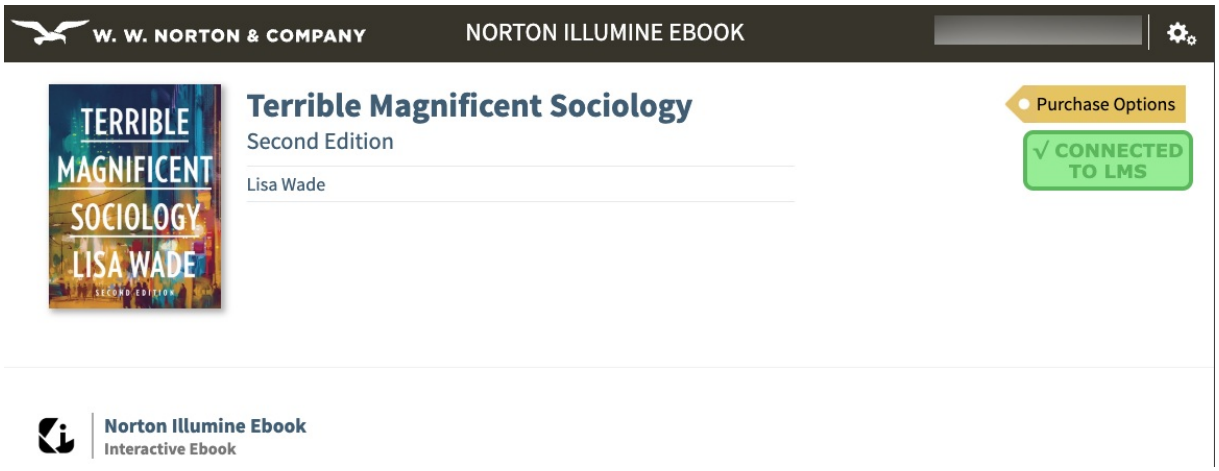
Testing integration with Moodle

Last Modified on 08/18/2026 4:09 pm EDT

Note: Before launching a Norton link from a Moodle course, you must be enrolled in the course as an Instructor.

1. From your Moodle course, locate a link to the Norton tool (e.g., Ebook, Smartwork, InQuizitive, or Norton Illumine Ebook, etc.).

2. Launch the link, the Norton activity will open in a new browser tab. If you are prompted to sign in use your Norton instructor account.

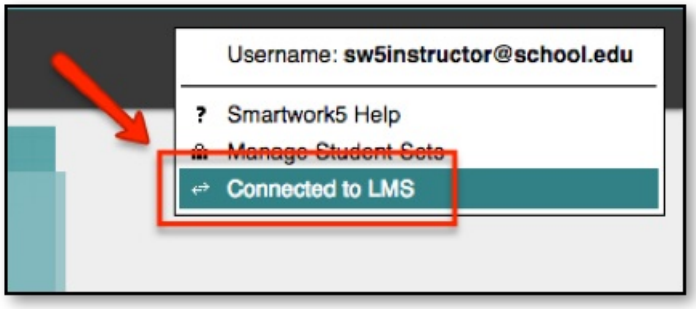


3. On the Norton product page, confirm that you see a green badge labeled Connected to LMS. If instead you see a red LMS Connection Not Made badge, skip to **Reporting error messages,** below.

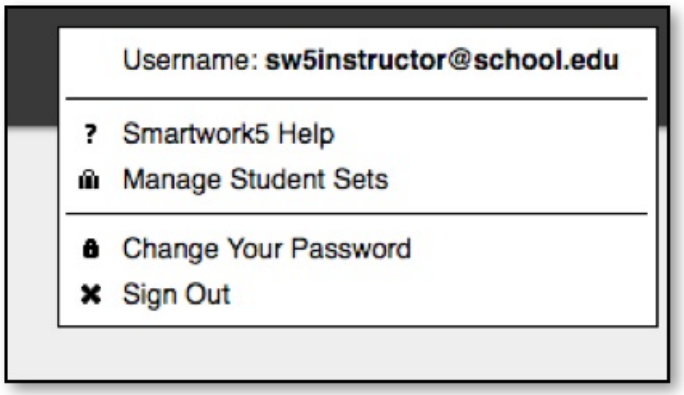




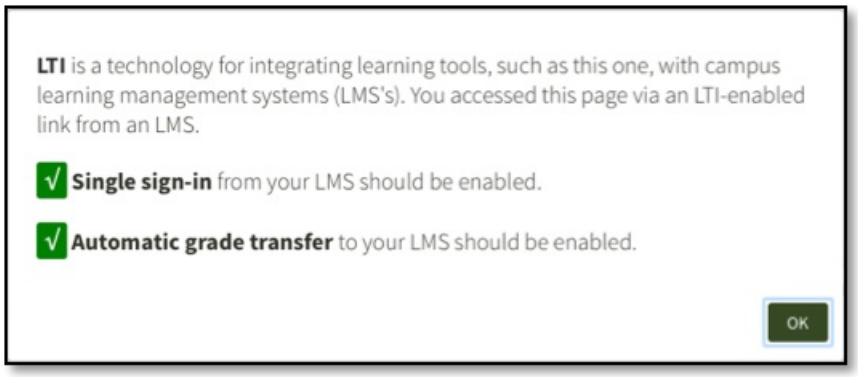
- If you're using **Smartwork** or **ZAPS** individual activity links, the Connected to LMS notification appears in the user options menu, which you will see by clicking your username in the upper-right corner of the activity page.



- If you <u>do not</u> see Connected to LMS in the user options menu, skip to **Reporting error messages,** below.



- 4. If you added a gradable activity (such as **InQuizitive**, **Smartwork**, **ZAPS, or a Norton Illumine Ebook**), click anywhere in the **Connected to LMS** badge (or the Connected to LMS user options menu entry for a **Smartwork** or **ZAPS** activity page) and an explanatory box will appear over the page.



- 5. If both, Single sign-in and Automatic grade transfer have the green checkmarks, this indicates Single sign-in and Automate grade transfer are enabled. If you see something else, please take a screenshot of the page and contact W. W. Norton Customer Support.
- Close the browser tab with the Norton product page.

Reporting error messages

Please take a screenshot and copy the text from the error message and contact W. W. Norton Customer Support for assistance. A support specialist will contact you to assist with further troubleshooting.