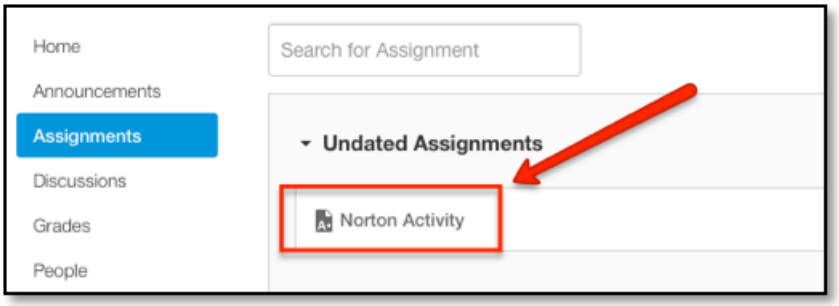
Testing Integration with your Canvas course

Last Modified on 08/19/2026 4:24 pm EDT

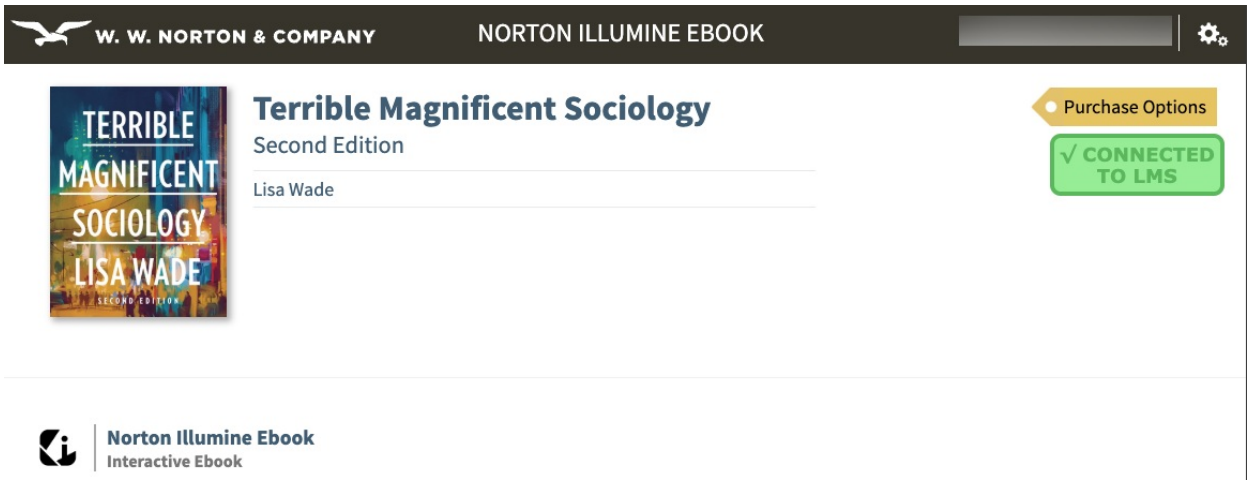
Testing integration

1. From your Canvas course, locate a link to a gradable assignment and the launch the link.



3. The Norton product page or specific activity for the book you are using will open in a new browser tab.

4. If you are prompted to sign in, use your Norton instructor account.

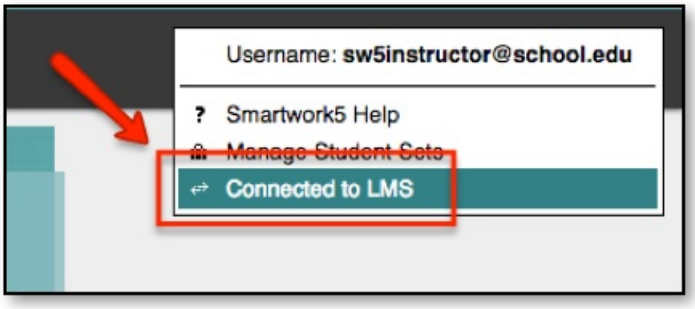


4. On the Norton product page, confirm that you see a green badge labeled "Connected to LMS." If instead you see a red "LMS Connection Not Made" badge, contact your Norton representative for assistance or go to **Reporting error messages** below.

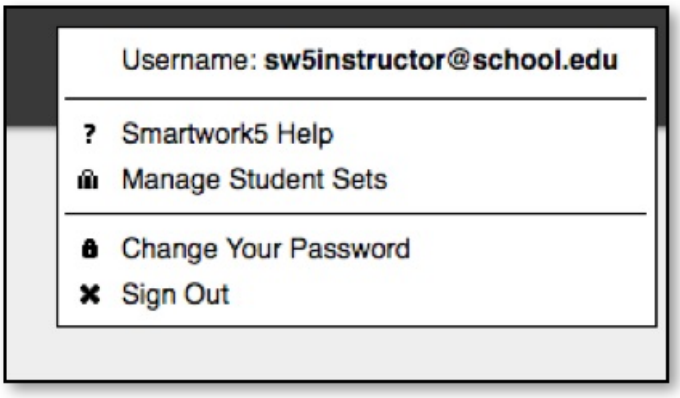




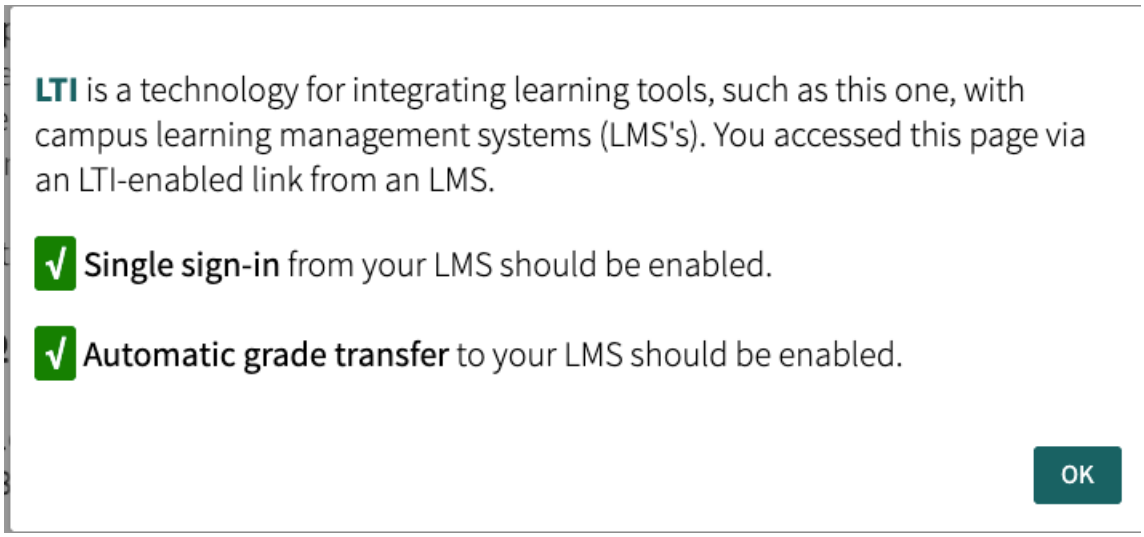
- If you are using **Smartwork** or **ZAPS** individual activity links, the Connected to LMS notification appears in the user options menu, which you will see by clicking your username in the upper right of the activity page.



- If you do not see Connected to LMS in the user options menu, contact your Norton representative for assistance or go to **Reporting error messages** below.



5. If you've added a gradable activity (such as **InQuizitive**, **Smartwork**, or **ZAPS**), click anywhere in the **Connected to LMS** badge (or the Connected to LMS user options menu entry for a **Smartwork** or **ZAPS** activity page) and an explanatory box will appear over the page.



9. Close the browser tab with the Norton product launch page.

10. The link is ready for use by your students. Click Here for additional instructor suggestions.

Reporting error messages

Please take a screenshot and/or copy the text from the error message and contact W. W. Norton Customer Support for assistance. A support specialist will contact you to assist with further troubleshooting.