

I need help with a specific issue

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The following are common issues students may encounter when registering for access or using our products.

- [I forgot my user name](#)
- [I forgot my Password](#)
- [Audio narration/Text to speech](#)
- [Internet Connection Dropped](#)
- [How do I change my email address?](#)

Visit our Frequently Asked Questions directly by clicking [here](#).

To browse general information related to specific products, please click [here](#).
