I need help with a specific issue

The following are common issues students may encounter when registering for access or using our products.

- **I forgot my user name**
- **I forgot my Password**
- **Audio narration/Text to speech**
- **Internet Connection Dropped**
- **How do I change my email address?**
- **What should I do if I am unable to verify my account?**

Visit our Frequently Asked Questions directly by clicking **here.**

To browse general information related to specific products, please click **here.**