## I need help with a specific issue

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The following are common issues students may encounter when registering for access or using our products.

- I can't see my grades in Brightspace/D2L
- I forgot my user name
- I forgot my Password
- Audio narration/Text to speech
- Internet Connection Dropped
- How do I change my email address?

Visit our Frequently Asked Questions directly by clicking here.

To browse general information related to specific products, please click here.