I need help with a specific issue

The following are common questions and issues instructors may have when using our Digital Products.

- **How do I change the Grades Accepted Until (GAU) date for an individual student?**
- **How do I extend a student's Grades Accepted Until (GAU) date?**
- **How do I edit my Student Set end date in my LMS?**
- **I can't see my student's grades in my LMS gradebook**
- **My student joined the Student Set late, and they do not have access to assignments that were due prior to joining.**
- **How do I add a Co-Instructor, a Scoring Teaching Assistant, or a Teaching Assistant to my Student Set?**
- **How can I create Instructor Content in my ebook for students to see?**
- **Can I create shared highlights in my ebook?**
- **How do I access Instructor Resources?**
- **I forgot my password**.
- **I need information related to gradebook integration and common troubleshooting steps**.
- **Adding a grade item to an External Learning Tool link.**
- **Testing integration with your D2L/Brightspace course gradebook**

Visit our Frequently Asked Questions directly by clicking here.

You can also browse general information about specific products by clicking here.