## I need help with a specific issue

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The following are common questions and issues instructors may have when using our Digital Products.

- How do I change the Grades Accepted Until (GAU) date for an individual student?
- How do I extend a student's Grades Accepted Until (GAU) date?
- How do I edit my Student Set end date in my LMS?
- I can't see my student's grades in my LMS gradebook
- My student joined the Student Set late, and they do not have access to assignments that were due prior to
  joining.
- How do I add a Co-Instructor, a Scoring Teaching Assistant, or a Teaching Assistant to my Student Set?
- How can I create Instructor Content in my ebook for students to see?
- Can I create shared highlights in my ebook?
- How do I access Instructor Resources?
- I forgot my password.
- I need information related to gradebook integration and common troubleshooting steps.
- Testing integration with your Blackboard Ultra course gradebook
- Testing integration with your Blackboard Original course gradebook

Visit our Frequently Asked Questions directly by clicking here.

You can also browse general information about specific products by clicking here.