Getting Started as an Instructor with Smartwork

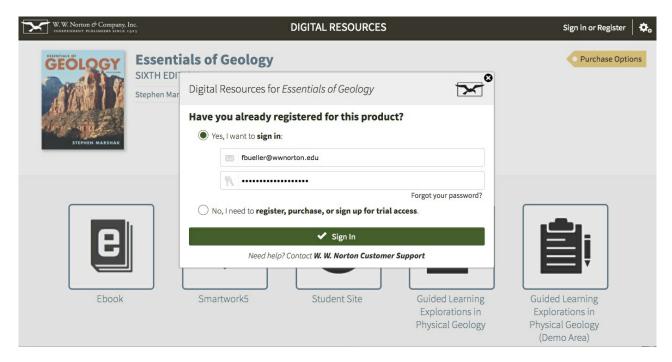
Last Modified on 08/14/2025 12:25 pm EDT

Smartwork is an online, self-graded homework system with interactive content designed to engage and challenge your students. Smartwork works on computers and tablets and integrates with the Norton Ebook Reader and other Digital Toolkit products. This page provides details on how to access Smartwork, and how to create student sets.

Hide All Answers

Logging in

To log in, go to the digital product's home page and select the Smartwork5 tile. Use your email address and Norton instructor account password.



Creating Student Sets

What are Student Sets?

A Student Set is your class section. Student Sets allow you to view the work and results completed by a particular group of students.

Creating Student Sets

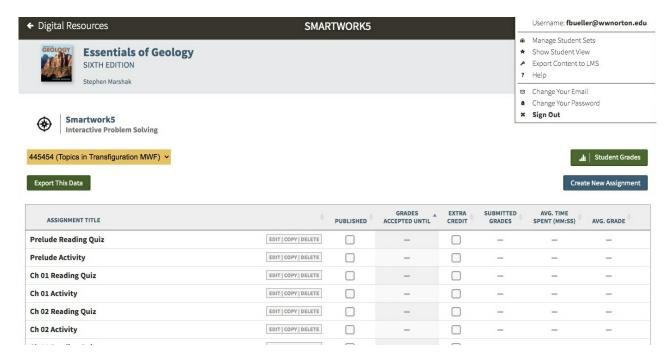
There are two ways for you to create a Student Set: from scratch, or you can create a new Student Set that is based on an existing Student Set.

Basing your new Student Set on an existing one allows you to copy any assignments that you use in one Student Set into another Student Set. You may want to create a Student Set based on an existing Student Set if you are teaching multiple sections of the same course. Furthermore, if you and another instructor are both teaching different sections of the same course, you have the option to base your Student Set off of the other instructor's Student Set.

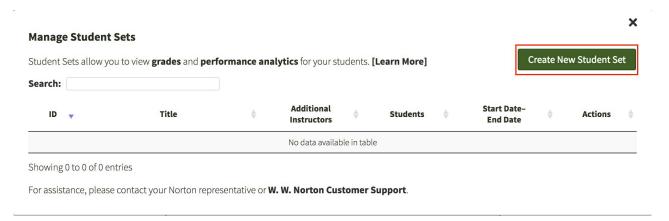
Creating a Student Set from Scratch

To create a Student Set from scratch, do the following:

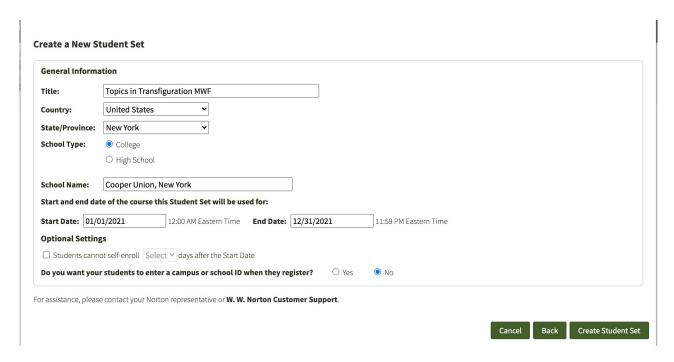
1. After you log in, go to the gear menu in the upper right corner of your screen and click "Manage Student Sets." You may manage Student Sets from the digital landing page or from the Smartwork page (below is an example from a Smartwork page).



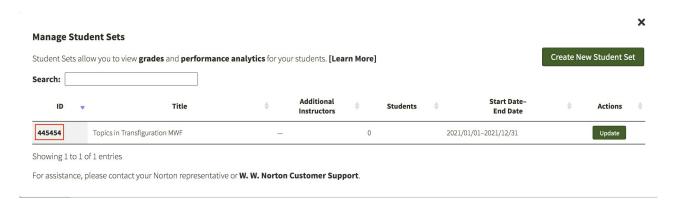
2. In the window, click the "Create New Student Set" button, located in the top-right corner.



- 3. You will see a window that asks you whether you want to create your Student Set from scratch (option 1), or if you want to base your student set off of an existing student set (option 2). Select "Create a new Student Set from scratch."
- 4. Enter a title for your Student Set.
- 5. Select your state, province, or country. Then select your school type and school affiliation.
- 6. Select the start and end date for your course.



7. Click "Create Student Set." Make a note of the Student Set ID number. You should distribute this to students so they can add themselves to your Smartwork course upon registering.



School/Campus ID

You can require your students enter a School/Campus ID, which will then be attached to their grade exports. You'll see students' IDs included in these grade report interfaces in Student Grades, and in the CSV export of grades you can download there.

Note: If you are integrating Norton products directly with a campus Learning Management System (LMS), this
ID field will exist within the Norton product only. It will not be synchronized with the student record in the
LMS.

When you create a Student Set, look for the option in the interface that says: "Do you want your students to enter a campus or school ID when they register?" Click "Yes" and a field will appear where you can define what the ID itself is called. When you activate this setting, students will be prompted to enter the ID when they enroll in your Student Set.

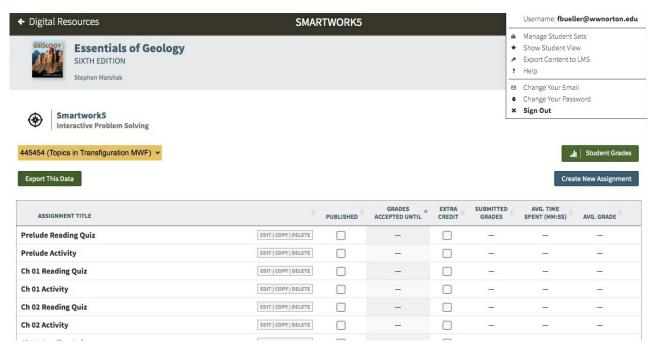
The default name is "School ID." You can call this whatever will be clearest to your students; this is sometimes called a Student ID. If a student doesn't enter their School ID right away, they can still access and work on the activities normally. But each time they log in, they'll see another prompt to enter the ID.

• Note: If a student enters an incorrect ID, they won't be able to change it. If this occurs, you or a Teaching Assistant can correct their record in the Manage Student Set interface.

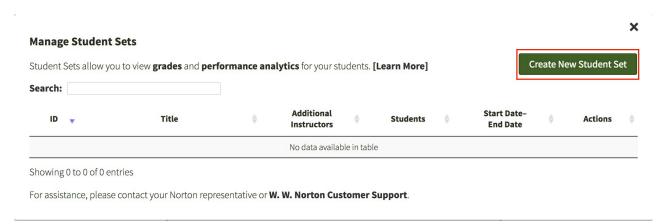
Creating a Student Set Based on an Existing Student Set

To create a Student Set based on an existing Student Set, do the following:

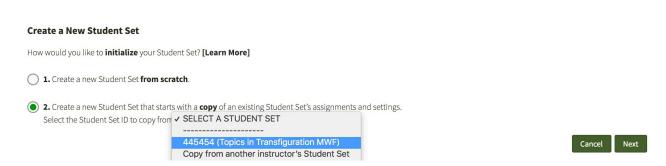
1. After you log in, go to the gear menu in the upper right corner of your screen and click "Manage Student Sets."



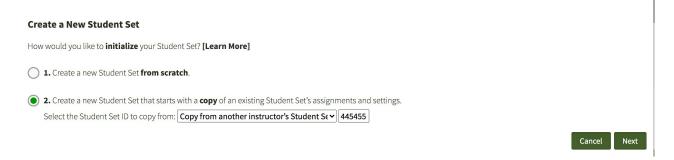
2. In the window, click the "Create New Student Set" button, located in the top right.



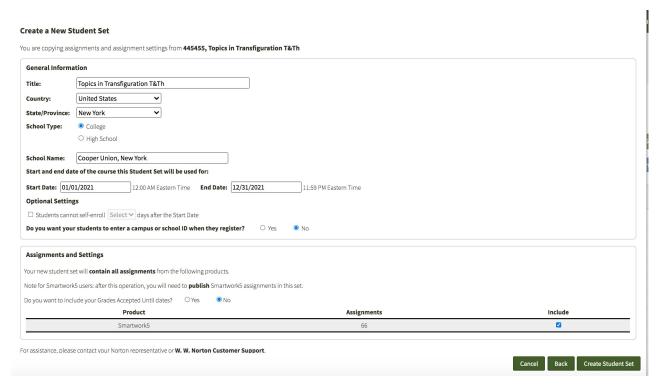
- 3. You will see a window that asks you whether you want to create your Student Set from scratch (option 1), or if you want to base your Student Set off of an existing Student Set (option 2). Select "Create a new Student Set that starts with a copy of assignments and settings from a previous Student Set."
- 4. Select the Student Set you would like to copy from the dropdown menu. The dropdown menu will pre-populate with the Student Sets you have created.



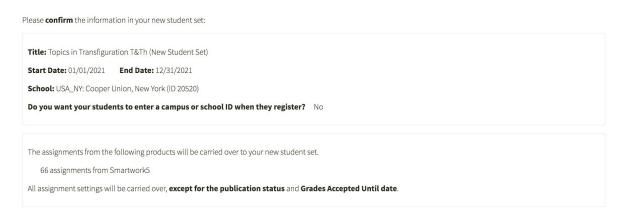
- a. **If you are basing your Student Set off of another instructor's Student Set**, select "Copy from another instructor's Student Set" from the dropdown menu.
- b. Then, enter the Student Set ID of the other instructor's Student Set.



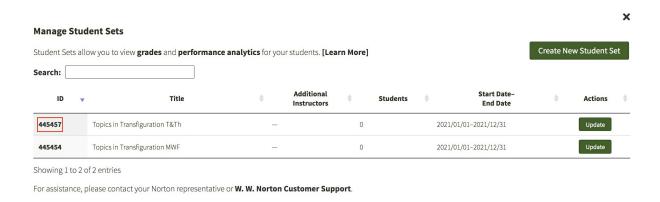
- 5. Edit your new Student Set's name. By default, it will be titled "COPY OF..." the existing Student Set's name.
- 6. Select your state. Then, select your school affiliation.
- 7. Select the start and end date for your course.



8. Click "Create Student Set." A window will pop up asking you to confirm the information that filled out for the new Student Set. Click "Confirm."



9. Make a note of the Student Set ID number. You should distribute this to students so they can add themselves to your Smartwork course upon registering.



Note that copying a Student Set does *not* carry over the student roster or Teaching Assistants. However, you *can* carry over the Grades Accepted Until dates for each assignment. Simply select Yes next to "Do you want to include your Grades Accepted Until dates?" and the GAUs for each assignment will copy over to your new Student Set. (You will still need to Publish each assignment in the copied Student Set before students can access them.)

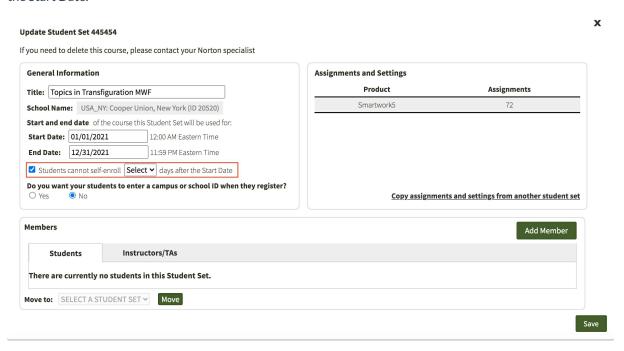
Create a New Student Set You are copying assignments and assignment settings from 58361, Chapter 17 Homework **General Information** Title: COPY OF Chapter 17 Homework Choose your school's state, province, or country: State, Province, or Country Start and end date of the course this Student Set will be used for: Start Date: 12:00 AM Eastern Time **End Date:** 11:59 PM Eastern Time ☐ Students cannot self-enroll Select \$\phi\$ days after the Start Date Do you want your students to enter a campus or school ID when they register? Yes O No **Assignments and Settings** Your new student set will contain all assignments from the following products. Note for Smartwork5 users: after this operation, you will need to **publish** Smartwork5 assignments in this set. Do you want to include your Grades Accepted Until dates? O No Assignments Product Include Smartwork5 For assistance, please contact your Norton representative or W. W. Norton Customer Support. **Create Student Set**

Self-enrollment Periods

Whether you are creating your own Student Set from scratch or copying a Student Set, you can choose to add a**self-enrollment period**. This is the date after which a student cannot enroll in the Student Set without your help.

1. Enter Manage Student Sets through the gear menu in the upper-right corner.

2. Look in the General Information box and check the box next to "Students cannot self-enroll /blank/ days after the Start Date."



- 3. In the dropdown, choose the number of days after which you want students to lose the ability to enroll themselves. This can be between 5 and 100 days.
- 4. Click Save at the bottom-right of the window, and exit.

After this self-enrollment period ends, you as the instructor can add the student to your Student Set. (See instructions here.)

Managing Student Sets

Once you have created your Student Sets, you can edit them, add co-instructors, or manually add students.

Deleting a Student Set

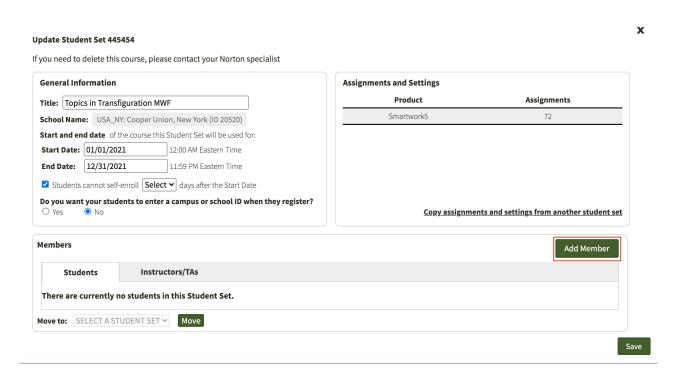
If you need to delete a student set you created, please contact your W. W. Norton representative who can assist you in deleting your student set.

Editing a Student Set

To edit a Student Set, click on the gear in the upper right corner of your screen and select "Manage Student Sets." In the modal window that pops up, go to the Student Set you would like to edit and click "Update."

You can edit the **Title** and the **Start and End Dates** for this Student Set. Additionally, you can **copy assignment settings from existing Student Sets to this Student Set.** The Student Set that you copy can either be yours or another instructor's.

You must click "Save" to update any changes you made.



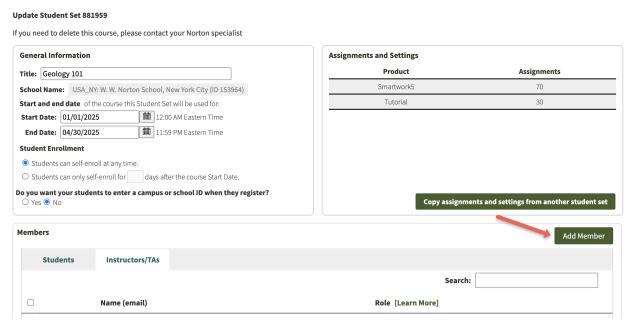
Adding a Teaching Assistant or Scoring Teaching Assistant

In all Norton digital products, you can add a **Teaching Assistant** or **Scoring Teaching Assistant** to your Student Set. Each role has a different set of permissions. See a complete breakdown of role permissions **here**.

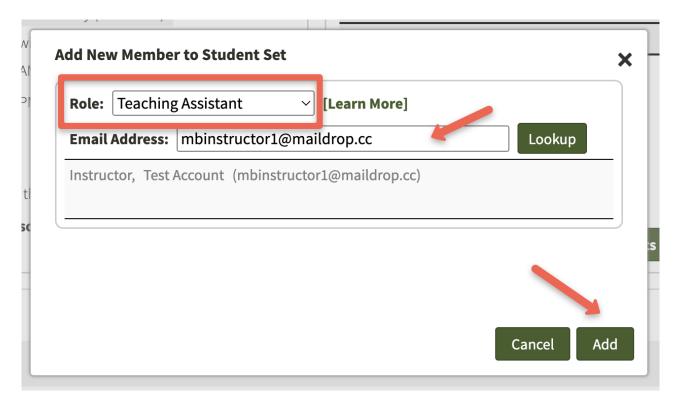
Note: Adding a Teaching Assistant or Scoring Teaching Assistant to your Student Set will not grant that account access to the associated product(s); the Teaching Assistant or Scoring Teaching Assistant will still need to register or purchase access to be able to use the Digital Resources for your textbook.

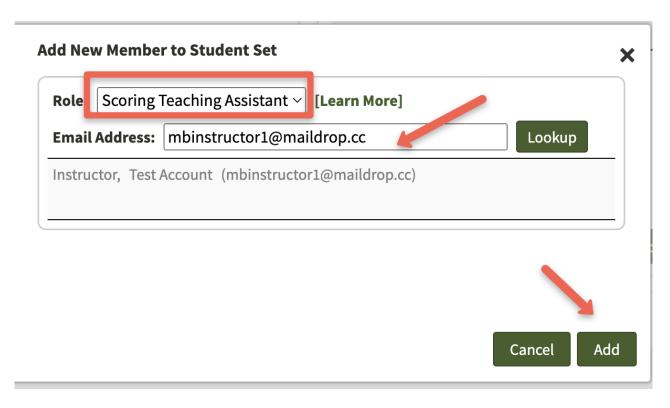
To add a Teaching Assistant or Scoring Teaching Assistant to your Student Set, please do the following:

- 1. Enter the gear menu in the upper-right corner of your screen and click "Manage Student Sets."
- 2. Click "Update" for the desired Student Set.
- 3. Click the "Add Member" button.



- 3. In the pop-up modal, select the desired role: Teaching Assistant or Scoring Teaching Assistant.
- 4. Type in their email address and click "Lookup" to see if they are registered. If they are registered, their name and email address should appear in the space below the email address field. Click "Add" to add the person as a coinstructor.



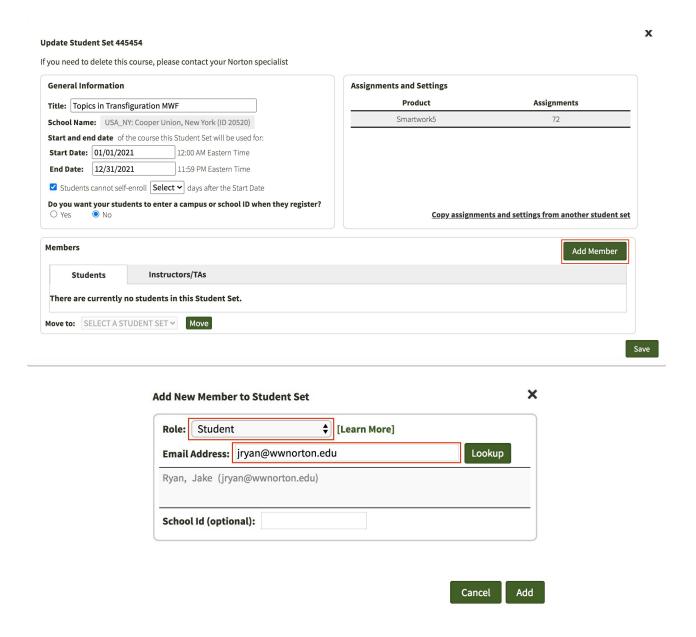


Please Note: If you are adding a co-instructor as a Full Instructor to your Student Set, the person must have a Norton account with full instructor privileges; he or she must be registered with Norton as an authorized instructor. For help with this, please contact your Norton Representative.

Manually Adding Students to Your Student Set

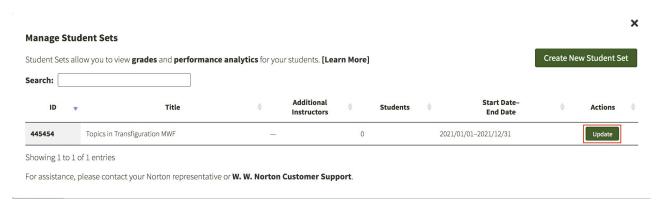
When registering for Smartwork, your students will be prompted to enter the Student Set ID number to join your Student Set. However, you can also manually add them to your Student Set by clicking "Add Member." A modal window will pop up to add a new member to the Student Set. You can select the role of Student, type in their email address and click "Lookup" to see if they are registered. If they are registered, their name and email address should appear in the space below the email address field. Click "Add" to add the student.

Your student must have a Smartwork account in order for you to add them to your Student Set successfully.

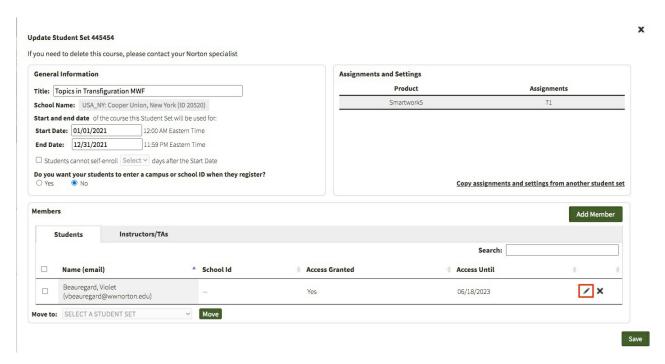


Editing Student Information

If you would like to edit student information, click on the gear in the upper right corner of your screen and select "Manage Student Sets." In the modal window that pops up, locate the Student Set you would like to edit and click "Update."



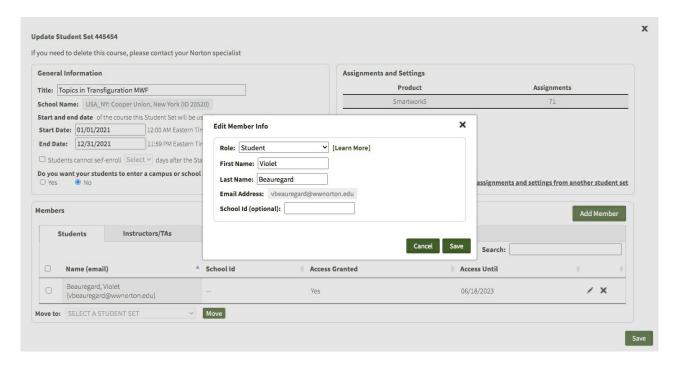
Click on the gear in the upper right corner of your screen and select "Manage Student Sets." In the modal window that pops up, go to the Student Set you would like to edit and click "Update."



Using this window, you can do the following:

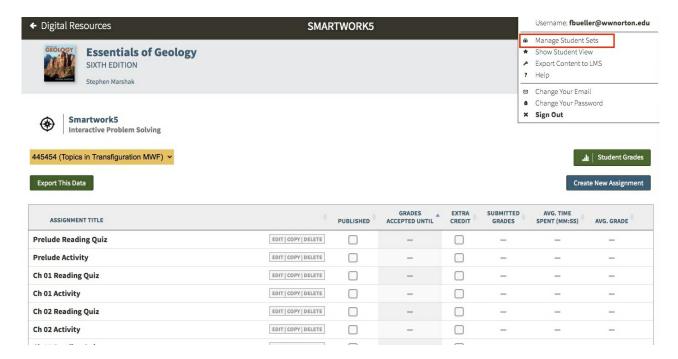
- edit the role
- change the student's first or last name
- add or edit a school ID (sometimes known as a student ID)

There is no option to change a student's email address. Students have up to 14 days to change their e-mail address after creating their account from the gear menu. After 14 days have passed, the student can contact W. W. Norton Customer Support for assistance.

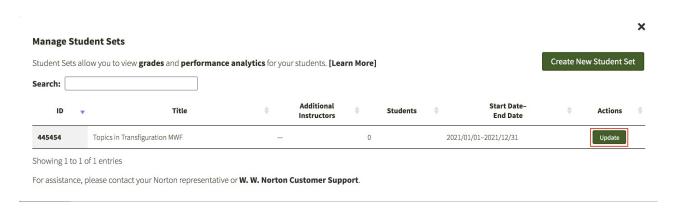


You may wish to remove students who have dropped the course from their Student Sets so that reports align with your current rosters. Removing a student will also permanently delete that student's grade record. **Note: This action cannot be undone.**

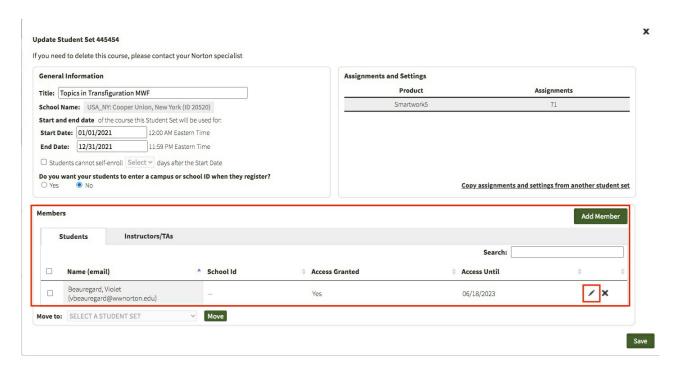
To remove a student, start by clicking on the gear in the upper right corner of your screen and selecting "Manage Student Sets."



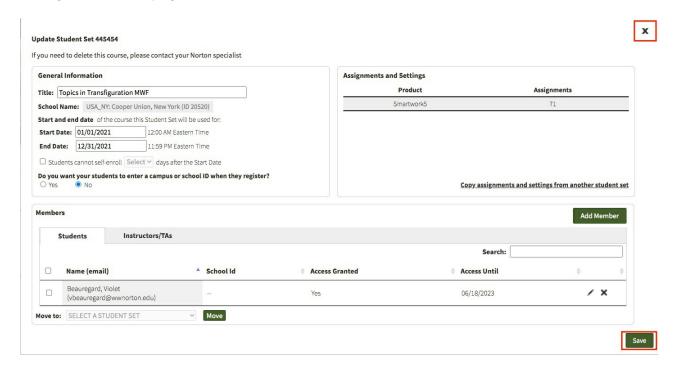
In the window that pops up, locate the Student Set you would like to edit and click "Update."



All of the students of that Student Set are located in the Students tab in the Members area.



Click the "X" on the far right opposite the student's name. A popup window will appear, asking if you're sure you want to remove the student. If you do want to remove them, click Remove. (If you clicked the wrong name or have changed your mind, click Cancel.) Now that the student is removed, click Save. Exit the Manage Student Sets window by clicking the "X" at the top right.



Note for those who integrated Smartwork into your campus Learning Management System: Removing students from your Student Sets will not remove them automatically from any class rosters you have in your LMS. If you want to also remove your student's access to those course materials, you'll have to do so within the LMS.

Frequently Asked Questions

How do students register for Smartwork?

Students can access Smartwork by one of three ways:

- 1. A Smartwork registration code comes for free with new copies of select Norton textbooks. Contact your Norton Representative to ensure you've ordered a version of your textbook that comes with Smartwork access.
- 2. Students can purchase access to Smartwork online.
- 3. Students can access Smartwork for three weeks through trial access. At the end of three weeks, students will have to enter a registration code or purchase access online.

Note: Once students have begun work within Smartwork in a registered account, it will not be possible for work to be transferred to another account. Please remind students of the following:

"Please use the email address issued to you by your school, if you have one. Once you have set up your account, you will not be able to transfer any of your work or grades to an account set up with a different email address."

How do students join my Smartwork Student Set?

After registering for Smartwork, students can add themselves to your Student Set by doing the following:

- 1. After logging in to their Smartwork account, students should go to the gear menu located in the top right corner of their screen.
- 2. Students should click on "Add yourself to a Student Set."



3. Students will be prompted to enter in the ID number of the Student Set they would like to join in a separate window. Once they enter the Student Set ID and click OK, they will have access to all of the assignments created by their instructor.

If your instructor has given you a 5-digit Student Set ID number, enter it here:	
Student Set ID:	
Your activity results will be saved even if you haven't joined a Student Set. But unless you're only using the activity for self-study, you need to join a Student Set for your instructor to see y grade. Once you <i>do</i> join a Student Set, your results will instantly be visible in your instructor's active report.	our
Need help? Contact W. W. Norton Customer Support	
I don't have a Student Set ID at this time	ок

What happens to student grades when they complete work after the due date?

If you have set a Late Work Period for an assignment, you can set the exact percentage they will lose for every day

after the Grades Accepted Until date. During this period, they can continue working to raise their grades, but for that smaller percentage of the original possible score.

Late work in an *Adaptive* assignment does NOT contribute to the points a student earns. This is different from the way that non-Adaptive assignments work: non-Adaptive assignments do not allow students to submit work after the final due date (without a Late Work Period set), but Adaptive assignments do. While students may see their Mastery level go up in those cases, their point score will not change.

Which devices and browsers are best for accessing Smartwork?

Smartwork works on desktop and laptop computers and tablets. Smartwork is not optimized for use on smartphones or on Chrome OS/Chromebook. If you are an instructor who is editing and authoring questions for use in your Smartwork assignments, we recommend doing so on a desktop or laptop computer.

You may find out more about supported browsers and system requirements for Smartwork here.

Don't know your Operating system version? Here's how to find it: Mac/Windows	