# **Enabling Pop-ups within Internet Browsers**

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This page will guide you through the steps of how to enable pop-ups within your internet browser. Some of Norton's digital products require pop-ups to be enabled to function properly. Click on the link below that matches the operating system and internet browser you are using to view customized instructions on how to enable pop-ups.

**Hide All Answers** 

# Don't know which Internet browser you're using? Click here.

#### Windows/Microsoft Edge

Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Cookies and site permissions and then click on Pop-ups and redirects.

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Settings		Pop-ups and redirects Allowed	>
Q Search settings		A.4-	
Profiles	0	Ads Blocked	
Privacy, search, and services			\ \
Appearance	Ç	Background sync Allow recently closed sites to finish sending and receiving data	/
🔄 Start, home, and new tabs			
🖻 Share, copy and paste	$\overline{\uparrow}$	Automatic downloads	>
Gookies and site permissions		Ask when a site thes to download multiple mes automatically	
Default browser	00	Protocol handlers	>
↓ Downloads		Allow sites to ask to become default handlers for protocols	

Make sure that the switch under Block pop-ups is off as shown in screenshot.

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Paraphrasing Tool	
Settings Q Search settings	Site permissions / Pop-ups and redirects
Profiles	Block (recommended)
<ul> <li>Privacy, search, and services</li> <li>Appearance</li> </ul>	Block Add
<ul> <li>Start, home, and new tabs</li> <li>Share, copy and paste</li> </ul>	No sites added
Cookies and site permissions	Allow
Downloads	No sites added
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A <sup>d</sup> t Languages	
System and performance	
C Reset settings	
Phone and other devices	
🛠 Accessibility	
About Microsoft Edge	

# Windows/Chrome

Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Privacy and Security and then click on Site Settings



Scroll down and click on Pop-ups and redirects

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← → C ③ Chrome   chrome://settings/content						
Settings	Q Search settings					
L You and Google	View permissions and data stored across sites					
Autofill	Permissions					
Privacy and security	Location					
Appearance	Sites can ask for your location					
Q Search engine	Camera Sites can ask to use your camera	•				
Default browser	_ Microphone					
() On startup	Sites can ask to use your microphone					
Languages	Notifications     Sites can ask to send notifications	•				
Downloads     Accessibility	Background sync Recently closed sites can finish sending and receiving data					
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	<>> JavaScript Sites can use Javascript	•				
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	Pop-ups and redirects Don't allow sites to send pop-ups or use redirects					
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Select Sites can send pop-ups and use redirects

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Ê	Autofill	Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit
0	Privacy and security	Default behavior
۲	Appearance	Sites automatically follow this setting when you visit them
Q	Search engine	
	Default browser	Sites can send pop-ups and use redirects
Ċ	On startup	O 🕅 Don't allow sites to send pop-ups or use redirects
	Languages	Customized behaviors
<u>+</u>	Downloads	Sites listed below follow a custom setting instead of the default

# Windows/Firefox

Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Privacy and Security and make sure the box in front of Block pop-up windows is not checked (the box is empty).

🍯 New Tab 🛛 🗙 🕹	Home Page   W. W. Norton & C × 🚯 Settings × +	
$\leftarrow \  \   \rightarrow \  \   G$	Firefox about:preferences#privacy	
		Settings
General	U Based on your selection, you'll receive suggestions from the web, including s won't process your search query data. Learn more	sponsored sites. We
Home		
Q Search	Change preferences for search engine suggestions	
Privacy & Security		
🗘 Sync	Permissions	
More from Mozilla	O Location	Se <u>t</u> tings
	Camera	Se <u>t</u> tings
	₽ Microphone	Settings
	Notifications Learn more	Se <u>t</u> tings
	Pause notifications until Firefox restarts	
	Autoplay	Se <u>t</u> tings
	C Virtual Reality	Se <u>t</u> tings
	Block pop-up windows	Exceptions
	✓ Warn you when websites try to install add-ons	Exceptions

#### Windows/Opera

Click on the Opera menu in the upper-left corner of the window and select Settings from the menu.



Select Privacy & Security and then click on Site Settings

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	O Settings	
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0	Privacy & security	
-	Features	Add your wallpaper Get more wallpapers
٩	Browser	
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Ø	<u>Opera help</u>	Clear browsing data Learn more
$\triangleright$		
		Cookies and other site data Third-party cookies are blocked in private mode
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0		Security     Protection from malicious sites and other security settings
63		Ello Cattinor
cS2		Controls what information sites can use and show (location, camera, pop-ups, and more)
Ç		Opera may use web services to improve your browsing experience. You may optionally disable these services.
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Select Pop-ups and Redirects



Select Sites can send pop-ups and use redirects

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	O Settings							
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# Mac/Safari

Click on the Safari menu in the upper-left corner of the screen and select Preferences from the menu.



The Security page will open. Next, select Websites and under Pop-up Windows, make sure Allow is selected for all wwnorton.com sites that are listed (as shown in attached example).

General	Websites Security Privacy Websites Extensions Advanced	
Content Blockers	Allow pop-up windows on the websites below:	
Auto-Play	wwnorton.com	Allow
• Page Zoom	Configured Websites	
Camera	digital.wwnorton.com	Allow
Microphone	ncia-authoring.wwnorton.com ncia.wwnorton.com	Allow 🗘
Screen Sharing		
Location		
Downloads		
Notifications		
Pop-up Windows	Remove When visiting other websit	es: Block and Notify ᅌ
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### Mac/Chrome

Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



#### Select Privacy and security and click on Site Settings

$\leftarrow -$	C O Chrome   chrome://settings/privat	у	
0	Settings	Q Search settings	
•	You and Google	Safety check	
Ê	Autofill		
•	Privacy and security	Chrome can help keep you safe from data breaches, bad extensions, and more	Check now
۲	Appearance		
Q	Search engine	Privacy and security	
	Default browser	Clear browsing data Clear history, cookies, cache, and more	•
ப	On startup	Privacy Guide Review key privacy and security controls	•
⊕ ≛	Languages Downloads	Cookies and other site data Cookies are allowed	•
† 2	Accessibility System	Safe Browsing (protection from dangerous sites) and other security settings	•
Ð	Reset settings	Site Settings Controls what information sites can use and show (location, camera, pop-ups, and more)	)
*	Extensions	Privacy Sandbox Trial features are on	Ø
	About onionic	~	

Select Pop-ups and redirects



Under Default behavior, select Sites can send pop-ups and use redirects

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### Mac/Firefox

Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Privacy & Security and scroll down to Permissions. Block pop-up windows should not be checked (the box is empty).

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Home	Permissions			
		Settings		
Privacy & Security	Camera	Settings		
🗘 Sync	₽ Microphone	Settings		
m More from Mozilla	Notifications Learn more	Settings		
	> Autoplay	Settings		
	C Virtual Reality	Settings		
	☐ Block pop-up windows ✓ Warn you when websites try to install add-ons	Exceptions Exceptions		
රි Extensions & Themes				

# Mac/Opera

Click on the Opera menu in the upper-left corner of the screen and select Preferences from the menu.



Select Privacy & security and then click on Site Settings

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-	Rate Opera		Security Protection from malicious sites and other security settings	÷			
Ç	<u>Opera help</u>	~	Site Settings Controls what information sites can use and show (location, camera, pop-ups, and more)	÷			
			Opera may use web services to improve your browsing experience. You may optionally disable these services.				
			Opera may use web services to improve your browsing experience. You may optionally disable these services.				

#### Select Pop-ups and redirects

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Select Sites can send pop-ups and use redirects

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	Privacy & security					
$\odot$	Features	Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit				
0	Browser	Default behavior				
£\$3		Sites automatically follow this setting when you visit them				
	Rate Opera	<ul> <li>Image: Sites can send pop-ups and use redirects</li> </ul>				
Ç	<u>Opera help</u>	O 🕅 Don't allow sites to send pop-ups or use redirects				

# iOS/Safari

Open the Settings app.

Select Safari from the list on the left, locate Block Pop-ups on the right, and make sure that the switch is turned off (the switch is on the left side of the bar and the bar is white, not green).



# Android/Chrome

Tap on the menu icon in the upper-right corner of the screen.



Select Settings



Select Site Settings

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← Settings		?			
Notifications					
Theme					
Advanced					
Homepage On					
Toolbar shortcut					
Accessibility					
Site settings ┥		,			
Languages					
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Downloads					
About Chrome					
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Select Pop-ups and redirects

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÷	Site settings	0
۰	Notifications Ask first	
Ŧ	JavaScript Allowed	
ß	Pop-ups and redirects Blocked	
	Ads Blocked on some sites	
¢	Background sync Allowed	'
Ŧ	Automatic downloads Ask first	;
Ş	Protected content Allowed	
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Turn on Pop-ups and redirects. The word Allowed should be displayed as shown in the screenshot.

