Enabling Pop-ups within Internet Browsers

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To ensure all features in our products function properly, we recommend enabling pop-ups in your internet browser.

This page provides links to official browser support articles with step-by-step instructions. Click the link that matches your operating system and browser to view customized instructions for enabling pop-ups.

Hide All Answers

Don't know which Internet browser you're using? Click here.

Microsoft Edge

To enable pop-ups in Microsoft Edge, visit Microsoft's official support page.

Chrome

To enable pop-ups in Chrome, visit Google's official support page.

Firefox

To enable pop-ups in Firefox, visit Mozilla's official support page.

Safari

To enable pop-ups in Safari, visit Apple's official support page.

iOS/Safari

On iPhone or iPad (Safari):

- Open the **Settings** app.
- Scroll down and tap **Safari**.
- Find **Block Pop-ups** and toggle it **off**.

iOS/Chrome

On iPhone or iPad (Chrome):

- Open the Chrome app.
- Tap the More menu (three dots) in the bottom-right corner.
- Select Settings.
- Tap Content Settings > Block Pop-ups.
- Toggle Block Pop-ups to off.

Android/Chrome

- Open the **Chrome** app.
- Tap the **More** menu (three dots) in the top-right corner.
- Select **Settings**.
- Tap **Site settings** > **Pop-ups and redirects**.
- Toggle the setting to **Allowed** (turn it on).