Enabling Cookies within Internet Browsers

Last Modified on 03/21/2025 4:38 pm EDT

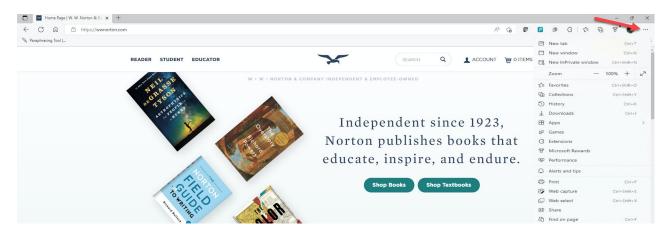
This page will guide you through the steps of how to enable cookies within your internet browser. Most of Norton's digital products require cookies to be enabled to ensure that they function properly. Click on the link below that matches the operating system and internet browser you are using to view customized instructions on how to enable cookies.

Hide All Answers

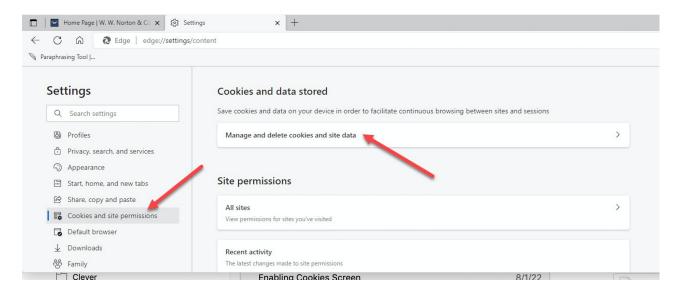
Don't know which Internet browser you're using? Click here.

Windows/Microsoft Edge

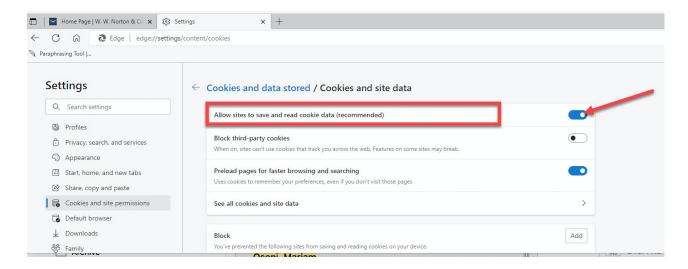
Click on the menu icon in the upper-right corner of the window.



Select Settings, Cookies and Site Permissions and then click on Manage and delete cookies and site data



Make sure Allow sites to save and read cookie data (recommended) is turned on as shown in screenshot.

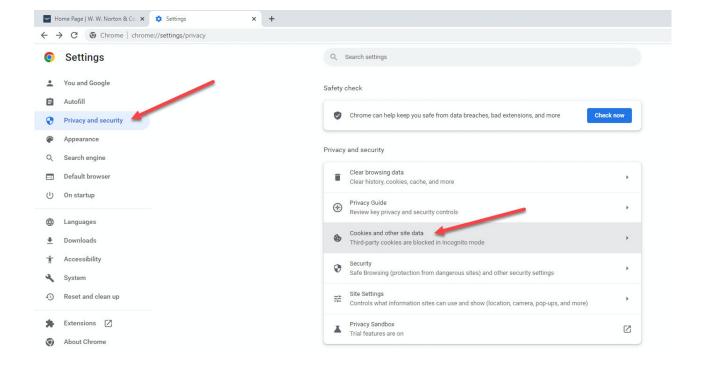


Windows/Chrome

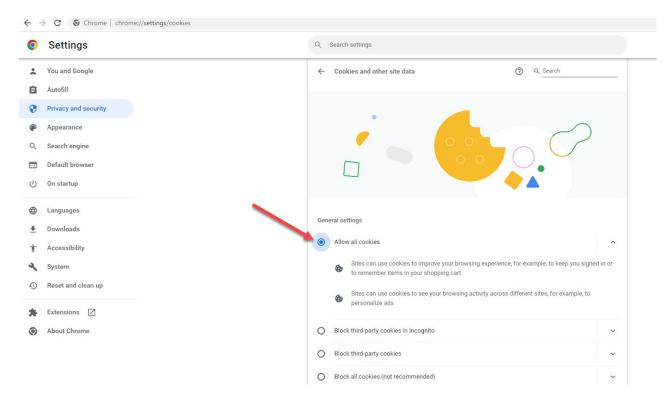
Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Privacy and Security and then click on Cookies and other site data



Under General Settings, select Allow all cookies as shown in screenshot.



Windows/Firefox

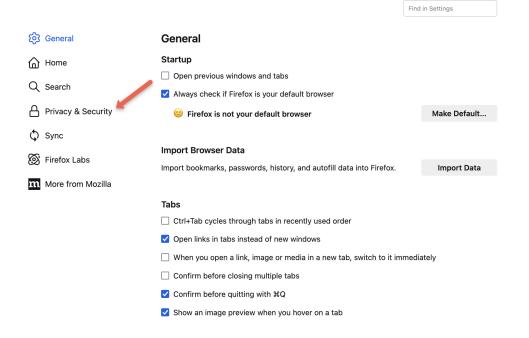
Firefox blocks most third-party tracking cookies by default.

Follow these steps to enable cookies:

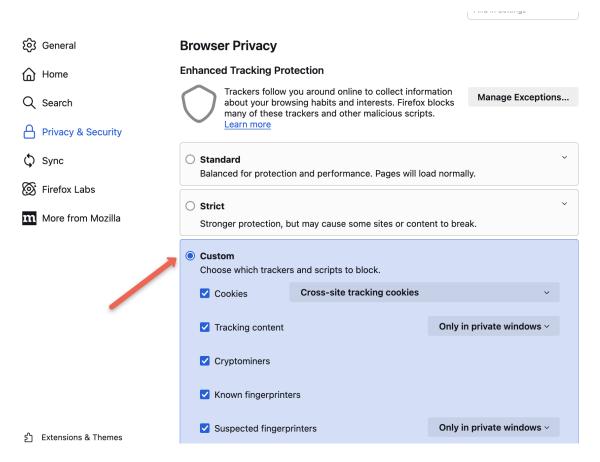
Click on the menu icon in the upper-right corner of the window and click on Settings



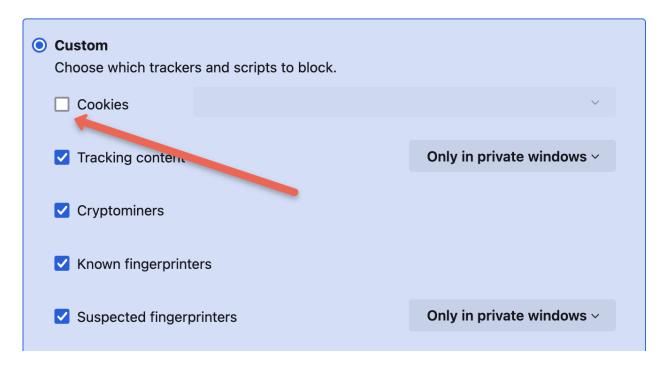
Select Privacy & Security



Under Browser Privacy, select Custom



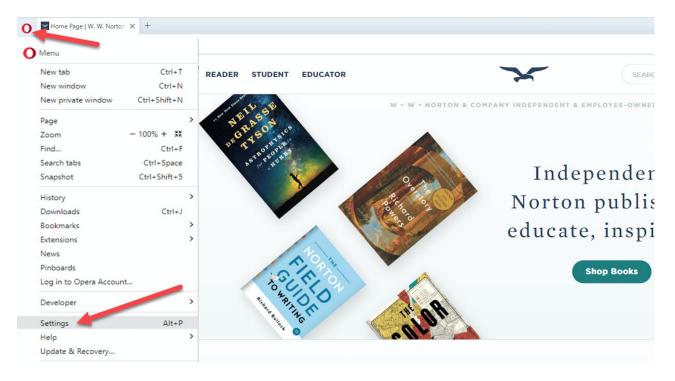
Uncheck the box next to Cookies



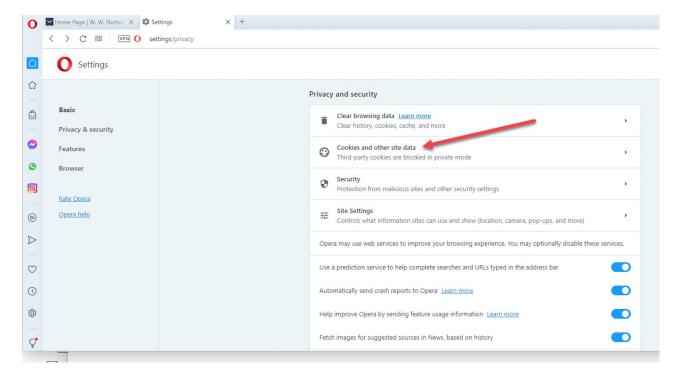
PLEASE NOTE: You will need to reload your browser tabs to apply settings changes.

Windows/Opera

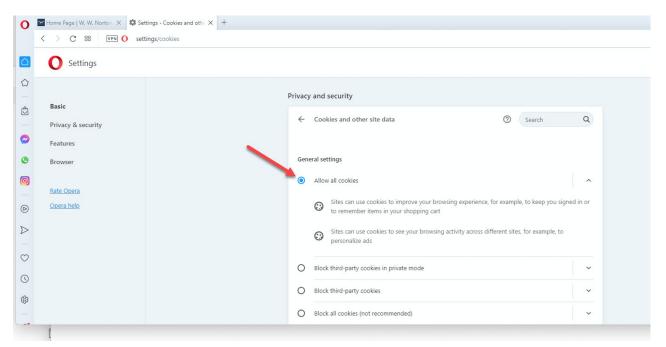
Click on the Opera menu in the upper-left corner of the window and select Settings from the menu.



Select the Privacy & security, and then select Cookies and other site data

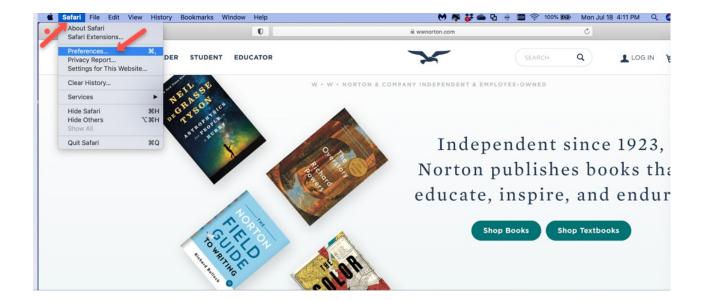


Under General Settings, select Allow all cookies

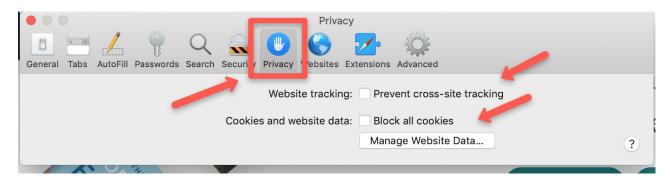


Mac/Safari

Click on the Safari menu in the upper-left corner of the screen and select Preferences from the menu.

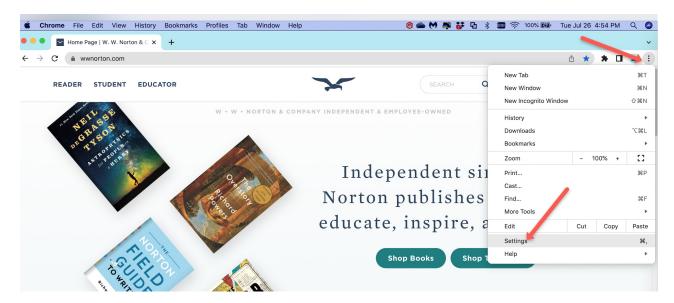


Select the Privacy tab and make sure Website tracking and Cookies and website data do not contain checkmarks as shown in the screenshot example below:

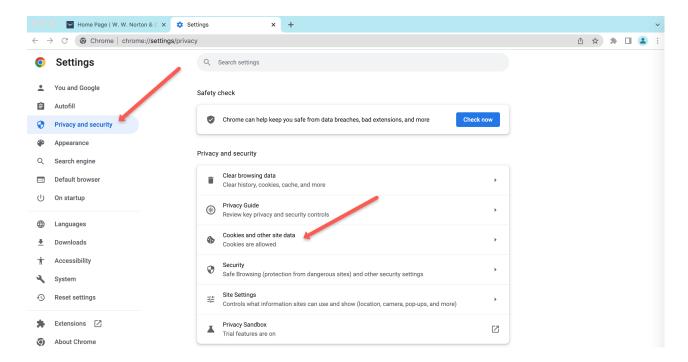


Mac/Chrome

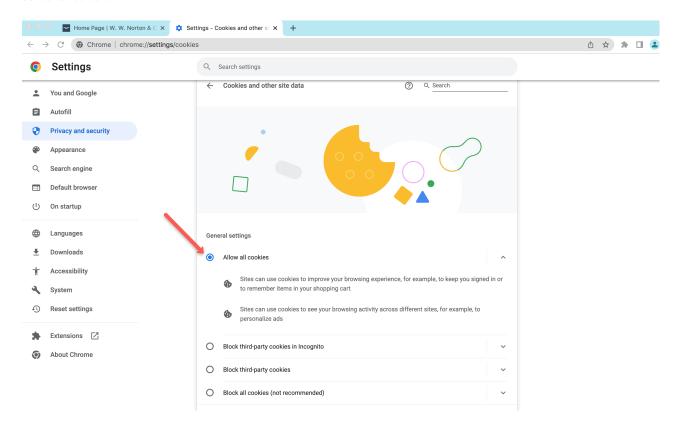
Click on the menu icon in the upper-right corner of the window and select Settings from the menu.



Select Privacy and security and then click on Cookies and other site data



Under General Settings select Allow all cookies. Block third-party cookies should be turned off as shown in screenshot below:

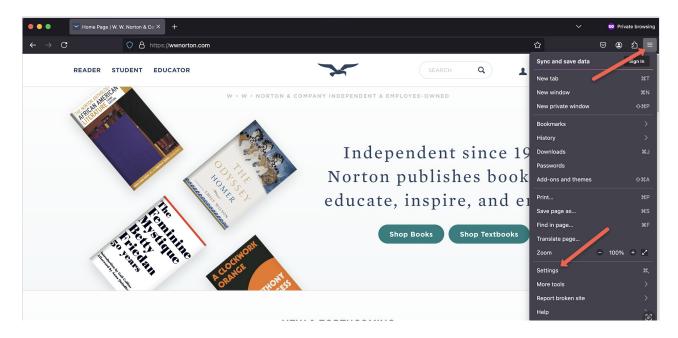


Mac/Firefox

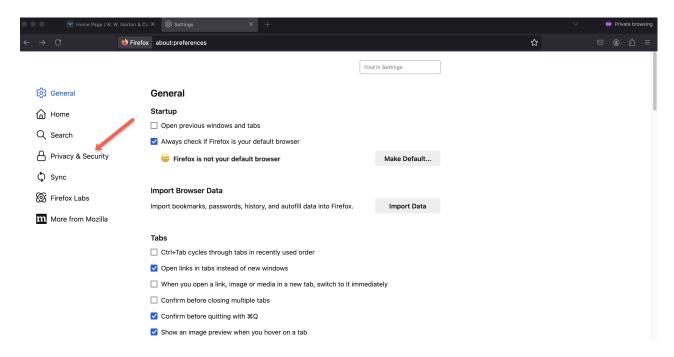
Firefox blocks most third-party tracking cookies by default.

Follow these steps to enable cookies:

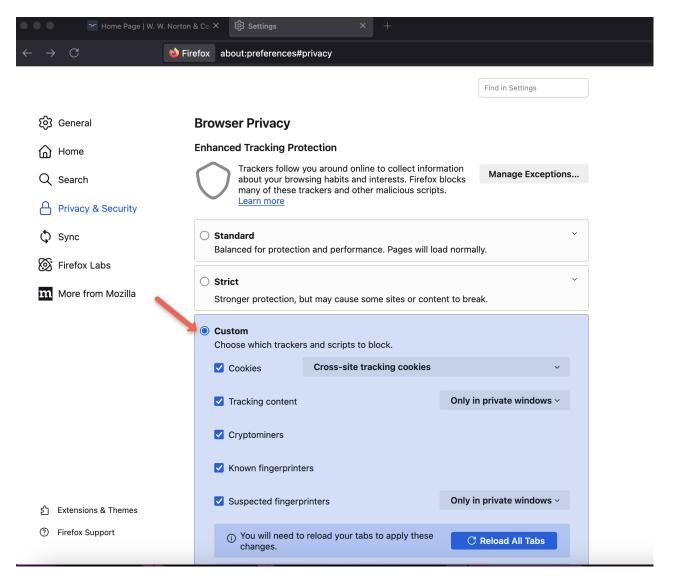
Click on the menu icon in the upper-right corner of the window and select Settings.



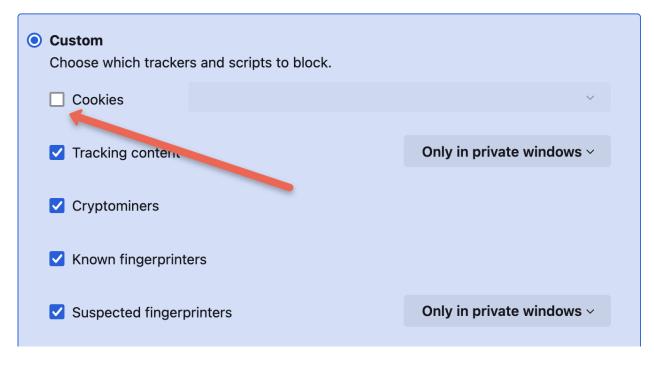
Choose Privacy & Security from the left sidebar



Under Browser Privacy, select Custom



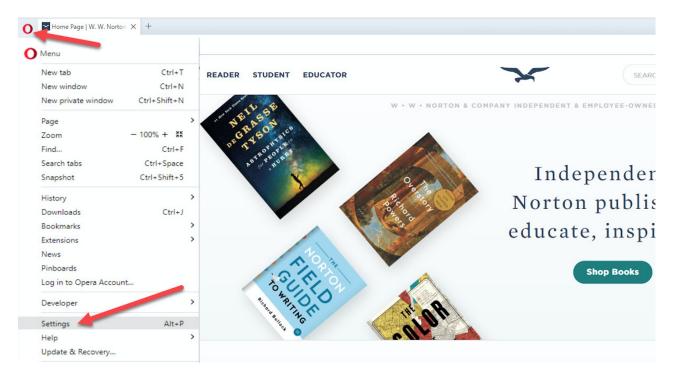
Uncheck the box next to Cookies



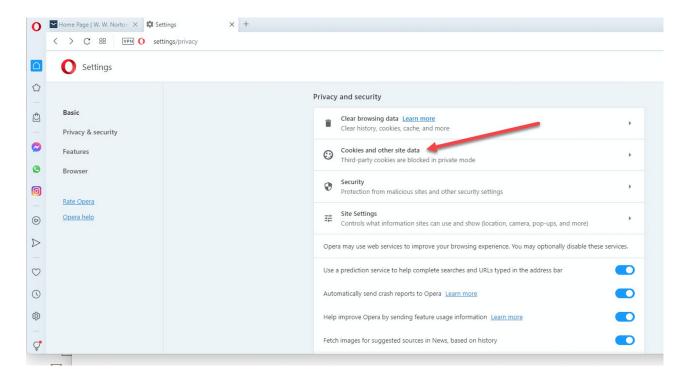
PLEASE NOTE: You will need to reload your browser tabs to apply settings changes.

Mac/Opera

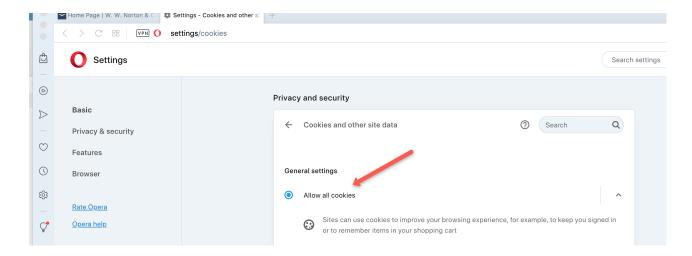
Click on the Opera menu in the upper-left corner of the screen and select Preferences from the menu.



Select the Privacy & security section, locate the Cookies heading, and make sure Allow local data to be set (recommended) is selected.



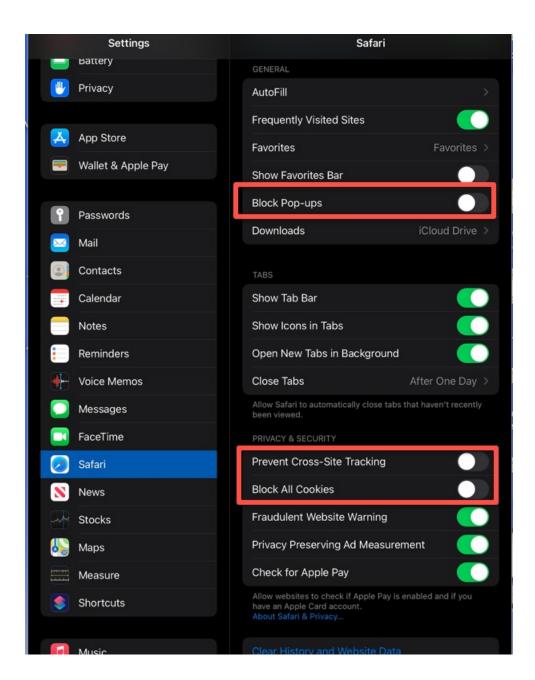
Under General Settings select Allow all cookies



iOS/Safari

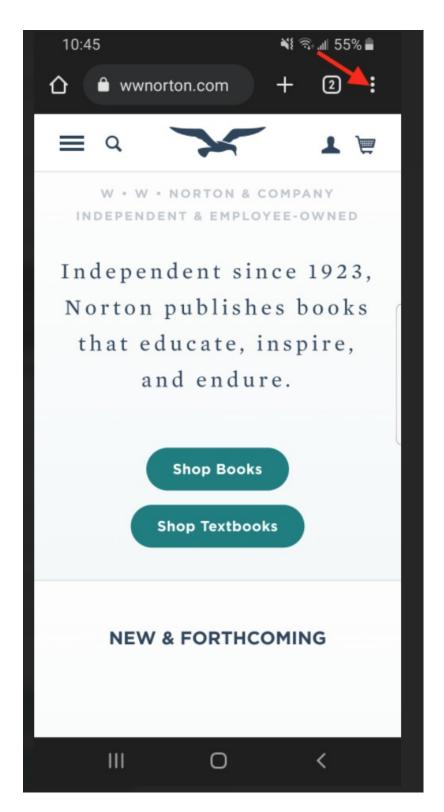
Open the Settings app.

Select Safari from the list on the left and tap on Block Cookies in the list on the right.

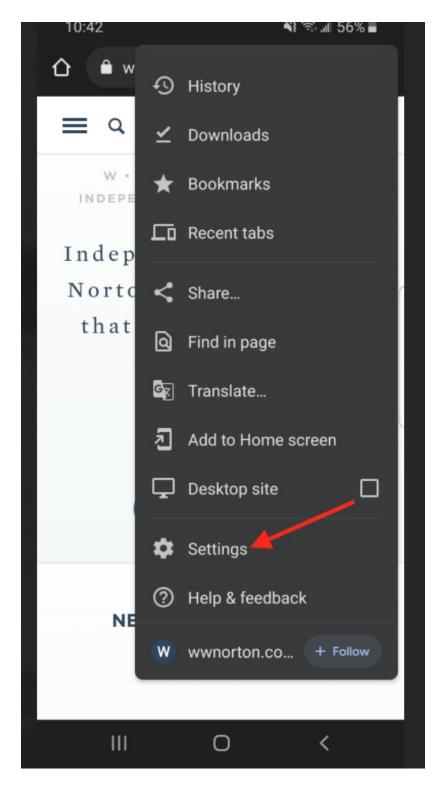


Android/Chrome

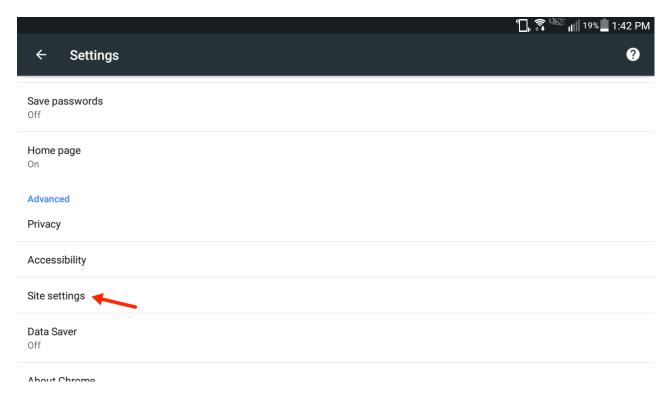
Tap on the menu icon in the upper-right corner of the screen.



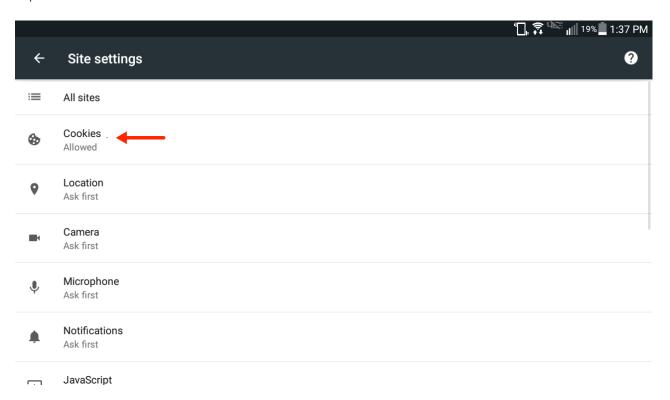
Tap on the Settings link in the menu.



Under the Advanced heading, tap on the Site settings link.



Tap on the Cookies link.



Make sure the switch is turned on (the switch is on the right side of the bar and the bar is blue, not grey) and the check box to the right of Allow third-party cookies is selected.

