Clearing Browser History, Cache, and Cookies

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This page provides links to official browser support articles with step-by-step instructions for clearing history, cache, and cookies. Clearing your browser data can help resolve certain issues when using Norton's digital products.

Choose the link below that matches your operating system and browser to view step by step instructions.

Hide All Answers

Don't know which Internet browser you're using? Click here.

Windows/Microsoft Edge

To clear browser history from Microsoft Edge on a Windows device, visit Microsoft's official support page.

To delete cache and cookies in Microsoft Edge, click here.

Windows/Chrome

To clear browser history from Chrome on a Windows device, visit Google's official support page.

To delete cache and cookies in Chrome, click here.

Windows/Firefox

To clear browsing, search and download history on Firefox, visit Mozilla's official support page.

To delete Firefox cookies and cache, click here.

Mac/Safari

To clear your browsing history in Safari on a Macbook device, visitApple's official support page.

To delete Safari cookies, click here.

Mac/Chrome

To clear Chrome browsing history on a Macbook device, visit Google's official support page.

To delete Chrome cache and cookies, click here.

Mac/Firefox

To clear cache, cookies, and browser data in Firefox, visitMozilla's support page.

iOS/Safari

To clear history, cache, and cookies from Safari on your iPhone, iPad, or iPod touch, visitApple's official support page.

Android/Chrome

To delete Chrome browser data on an Android device, visit Google's official field page.	