Clearing Cache within Internet Browsers

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This page includes links to browser support pages with step-by-step instructions on clearing history, cache, and cookies in various internet browsers. Clearing your browser data can help resolve certain issues when using Norton's digital products. Select the link below that corresponds to your operating system and browser to access the relevant instructions.

Hide All Answers

Don't know which Internet browser you're using? Click here.

Windows/Microsoft Edge

To clear browser history from Microsoft Edge on a Windows device, visit Microsoft's official support page by clicking here.

To delete cache and cookies in Microsoft Edge, click here.

Windows/Chrome

To clear browser history from Chrome on a Windows device, visit Google's official support page by clickinghere.

To delete cache and cookies in Chrome, click here.

Windows/Firefox

To clear browsing, search and download history on Firefox, visit Mozilla's official support page by clickinghere.

To delete Firefox cookies and cache, click here.

Mac/Safari

To clear your browsing history in Safari on a Macbook device, visit Apple's official support page by clickinghere.

To delete cookies, click here.

Mac/Chrome

To clear Chrome browsing history on a Macbook device, visit Google's official support page by clicking here.

To delete cache and cookies, click here.

Mac/Firefox

To clear cache, cookies, and browser data in Firefox, visit Mozilla's support page by clickinghere.

iOS/Safari

To clear history, cache, and cookies from Safari on your iPhone, iPad, or iPod touch, visit Apple's official support page here.

Android/Chrome

To delete Chrome browser data on an Android device, visit Google's official help page here.