

Supported Browsers and System Requirements

JAWS Screen Reader
Last Modified on 02/04/2025 5:01 pm EST
2025.2412.50.400

To meet the accessibility standard, please ensure you are using the most recent OS and latest internet browser versions on your device.

This page identifies the internet browser requirements and known compatibility issues for all of Norton's digital products.

Hide All Answers

General System Requirements for Norton Digital Products

Operating System	OS Version	Internet Browser
Microsoft Windows	10	Chrome (126.0.6478.183 and 127.0.6533.89) Firefox (128.0 and 127.0) Edge (126.0.2592.113)
Apple macOS	Sonoma (Version 14.4.1)	Safari (17.4.1) Chrome (126.0.6478.183) Firefox (127 and 128)
Apple iOS	iPad (6th Gen - iOS 15.7)	Safari (15.7) Chrome (123.0.6312.52)
Google Android	Android Version 14	Chrome (127.0) Firefox (128.0)
NVDA Screen Reader		2023.1
Chromebooks	Chrome OS 100.0.4896.133 (64-BIT)	Google Chrome 115 and newer

Please note, we do not support beta browsers versions.

Don't know your operating system version? Here's how to find it: [Windows / Mac](#)

Don't know your internet browser version? [Click here to find out.](#)

Norton Ebook Reader

The Norton Ebook Reader works on desktop computers, laptops, tablets, and smartphones. However, interactive content is best viewed on desktop computers, laptops, and tablets.

If you are using the Norton Ebook Reader while a new ebook version is released, you may be prompted by your browser to refresh the page.

Please Note: The Norton Ebook Reader is not compatible with older versions of Safari. Having trouble loading ebooks on iOS/OS devices? Install the latest update on your device and make sure Safari is version 16 or higher. Additional details on browser and system requirements for the Ebook Reader can be found below.

Operating System	OS Version	Internet Browser
Microsoft Windows	10	Google Chrome 109 and newer Mozilla Firefox 109 and newer Microsoft Edge 109 and newer
Apple macOS	MAC OS Version: Monterey (12.4)	Safari 16 Google Chrome 109 Mozilla Firefox 109
Apple iOS	IOS 16	Safari 16 Google Chrome 109
Google Android	7 and above	Google Chrome 109 Mozilla Firefox 109
NVDA Screen Reader		To meet the accessibility standard, please ensure you are using the most recent OS and latest internet browser versions on your device.
JAWS Screen Reader	2025.2412.50.400	To meet the accessibility standard, please ensure you are using the most recent OS and latest internet browser versions on your device.

The table below explains known compatibility issues with specific eBook features and devices.

Ebook Feature	Explanation
Read aloud (text-to-speech)	<p>Norton Ebooks and the Norton Ebook Reader are compatible both with screen readers and with browser extensions that enable text-to-speech functionality, such as the “Read Aloud” tool available on Google Chrome and Firefox. Apple and Google also offer text-to-speech solutions that you can use to read your ebook aloud on mobile devices.</p> <p>Please click on one of the links below for more information:</p> <ul style="list-style-type: none"> • Apple iOS: VoiceOver • Chrome: Read Aloud: A Text to Speech Voice Reader • Google Android: Google Text-to-speech
Highlighting and Annotations	Safari may have settings that sometimes interfere with the overall functionality of creating highlights or annotations in the ebook. If you experience any issues, please try using Chrome instead, as it offers a slightly better experience.
Offline Reader	The Norton Ebook Reader supports offline reading on computers, tablets, and smartphones so that you can continue to access your textbooks where normal online connectivity through WiFi or cellular service may not be available. For more information, please click here .

General Usage	When viewing the ebook using Safari on a computer or mobile device, some default settings may hinder the general functionality of the ebook. If you experience issues when using Safari, please make sure your cookies setting is set to Allow from websites I visit or Always allow and ensure you have JavaScript enabled. If you experience any issues, please try using Chrome instead, as it offers a slightly better experience.
Touchscreen Device	If you're using a Windows device that has both a touchscreen and mouse enabled at the same time, the ebook will only register the selections made using the touchscreen and will ignore any mouse clicks.
Nook or Kindle Reader	The ebook can only be accessed using internet browsers and cannot be downloaded onto a Nook or Kindle device that are not able to download and run the internet browsers identified on this page.

Norton Website

The Norton Website works on desktop computers, laptops, tablets, and smartphones.

Operating System	Internet Browser
Microsoft Windows: 10 or later	Microsoft Edge 113.0 or newer Google Chrome 113.0 or newer Mozilla Firefox 113.0 or newer
Apple macOS: 11.7 or later	Safari 16.1 or newer Google Chrome 109.0 or newer Mozilla Firefox 113.0 or newer
Apple iOS: Ipad 11	Safari 15.4 or newer
Apple iOS: Iphone 8	Safari 14.4.2 or newer
Google Android: 9 or later	Google Chrome 113.0 or newer Mozilla Firefox 113.0 or newer

Smartwork

Operating System	Internet Browser
Microsoft Windows: 10	Edge 126 or newer Google Chrome 124 or newer Mozilla Firefox 126 or newer
Apple macOS: 14.4	Safari 16.5 or newer Google Chrome 126 or newer Mozilla Firefox 127 or newer
Apple iOS: 16.6	Safari 16 or newer Google Chrome 124 or newer
Google Android: 14	Google Chrome 127 or newer Mozilla Firefox 129 or newer

Note: Smartwork is currently not optimized for use on smartphones or on Chrome OS/Chromebook.

Note: If you're enrolled in a Smartwork Economics or Chemistry course, a laptop or computer is the preferred device to use.

How to Clear Cache within Internet Browsers

Some issues can be fixed by clearing your internet browser's cache.

For steps on how to clear the cache within your internet browser, [click here](#).

How to Enable Pop-ups within Internet Browsers

To ensure that all of the features in our products function properly, it is recommended that you enable pop-ups within your internet browser.

For steps on how to enable pop-ups within your internet browser, [click here](#).

How to Enable Cookies within Internet Browsers

To ensure that our products function properly, it is recommended that you enable cookies within your internet browser.

For steps on how to enable cookies within your internet browser, [click here](#).

How to Enable JavaScript within Internet Browsers

To ensure that our products function properly, it is recommended that you enable JavaScript within your internet browser (please note, Java and JavaScript are completely different programs).

For steps on how to enable JavaScript within you internet browser, [click here](#).
