Internet Connection Dropped

Due to recent security updates deployed by W. W. Norton, computer time and real time are required to be synced on devices that are used to access Norton's digital products. If the times aren't in sync, users will be presented with **"Your internet connection has dropped..."** error message when accessing assignment activities such as InQuizitive and ZAPS.
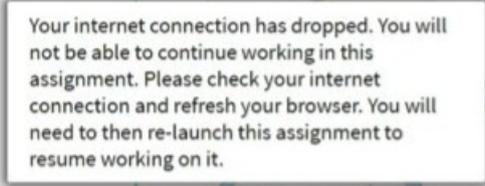
Your internet connection has dropped. You will not be able to continue working in this assignment. Please check your internet connection and refresh your browser. You will need to then re-launch this assignment to resume working on it.

To clear the error message, make sure your preferred browser and Operating System is updated to the latest version and meets system requirement guidelines for Norton's digital products. The device's date and time setting should also be set to **Automatic**.

Additional troubleshooting steps to resolve the issue can be found here: Updating Device Time Settings.pdf 📎